



Art Craft Display, Inc.

46100 Grand River Avenue, Suite B • Novi, Michigan 48374 • (248) 380-0843 • Fax (248) 380-0848
www.artcraftdisplay.com

EVENT DETAILS

Re: **Midwest Fire Rescue Expo**
July 15, 2020
Suburban Collection Showplace

Art Craft Display, Inc. has been selected by show management to serve as the Official Tradeshow Contractor for this event.

The following items are included as part of your booth fees paid to show management.

Provided by Art Craft Display:

- 3' and 8' High – Booth Draping (red/white)
- (1) 8' Covered/Skirted Table (white)
- (2) Folding Chairs
- (1) Wastebasket

If you require additional items that are not listed above, an Exhibitor Kit is available on our website for download or for online ordering.

► Go to the following website: www.artcraftdisplay.com
On the Home Page, click on: "Exhibitor Kit"
Enter Event Code: **313993**

To qualify for Advance Rates, your order(s) with payment must be received by us no later than 5:00 pm EST on Tuesday, July 7th, 2020. Some equipment or services may require more than 7 days lead time. Please see appropriate order forms for actual deadlines.

SHOW SCHEDULE

Exhibitor Move-In

Tuesday, July 14 th	9:00 am – 3:00 pm
Wednesday, July 15 th	7:00 am – 9:00 am



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EVENT DETAILS CONTINUED

Exhibit Hours

Tuesday, July 14th 5:00 pm – 8:00 pm (Vehicles Reception)
Wednesday, July 15th 10:00 am – 3:00 pm

ADVANCED WAREHOUSE SHIPMENTS

Advanced Warehouse shipments will be accepted from **June 15th** through **July 13th**. Freight Handling fees will apply for all shipments received. Warehouse receiving hours are from 8:00 a.m. to 4:30 p.m., Monday – Friday. If required, provide your carrier with this phone number (248) 380-0843.

Advanced Warehouse Shipping Address:

Exhibiting Company Name / Booth #
Midwest Fire Rescue Expo
C/o Art Craft Display, Inc.
46100 Grand River Ave., Ste B
Novi, MI 48374

ONSITE SHIPMENTS

Onsite shipments will be accepted **during move-in hours only**. Freight Handling fees will apply for all shipments received. If any shipments are received before this date, you will be charged the Advance Warehouse rates.

Onsite Shipping Address:

Exhibiting Company Name / Booth #
Midwest Fire Rescue Expo
C/o Art Craft Display, Inc.
46100 Grand River Ave.
Novi, MI 48374



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EVENT DETAILS CONTINUED

Exhibitor Move-Out

Wednesday, July 15th

3:00 pm – 6:00 pm

We will begin returning empty containers once we get the “all clear” from the facility and/or once aisle carpet is removed (if provided).

DISMANTLE AND MOVE-OUT INFORMATION

All exhibits/booths must be torn down and ready to ship on **July 15th by 6:00 pm**. Freight can be picked up that evening until **5:00 pm** or freight can be picked up on **July 16th from 8:00 am – 4:30 pm**.

POST SHOW SHIPPING DOCUMENTS

All outbound Bill of Lading paperwork must be turned into the Service Desk prior to your departure from the venue. If you do not have an outbound Bill of Lading, you may complete this document at the service desk after the show. Be sure that your carrier knows the company name and booth number when making arrangements for shipping your freight at the close of the show. Anything that is left behind in your booth that is not labeled for outbound shipment will be considered abandoned and deemed as trash.

If we can be of any further assistance, please contact us. General questions can be directed to: detroit@artcraftdisplay.com.

THANK YOU FOR YOUR PATRONAGE AND WE LOOK FORWARD TO BEING OF SERVICE TO YOU.

SIGNS, GRAPHICS & DISPLAYS
DELIVERED RIGHT TO YOUR BOOTH!*

* Restrictions apply.

Contact Art Craft Signs to order signs, graphics & displays for your exhibit space.
800-878-0710 • signshop@artcraftdisplay.com

The advertisement shows a variety of display options: a large curved wall graphic with a tree, a booth with a blue 'Propel' tablecloth, a small kiosk, and a tall 'Vegas Party' banner. Two people are standing behind the 'Propel' booth.

HELPFUL TIPS FOR USING THIS DOCUMENT

Navigation.

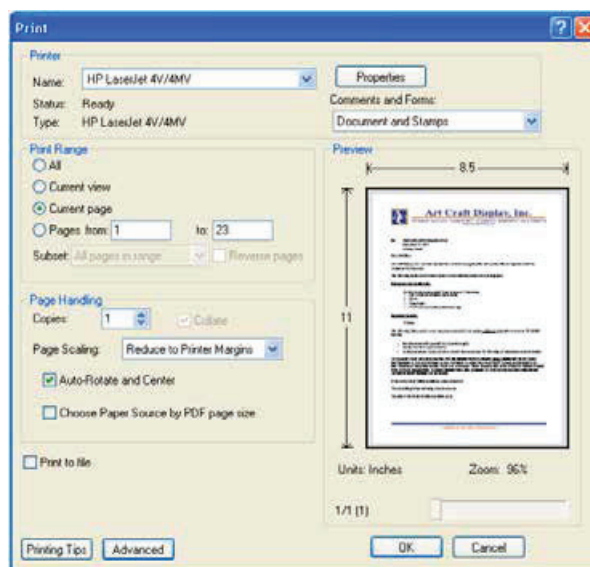
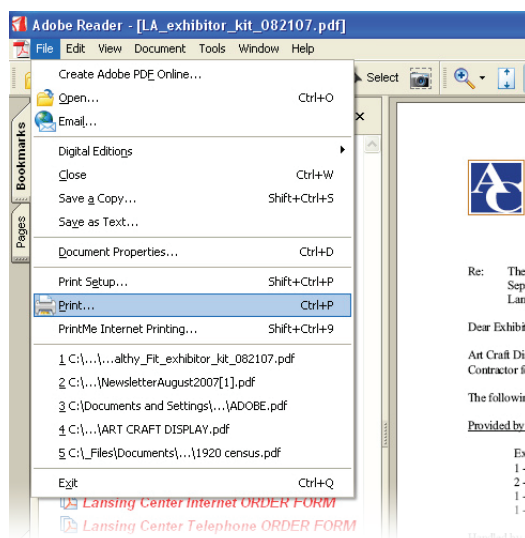
Use the bookmarks in the pane on the left side of the screen to “jump to” the page(s) you’re interested in. For your convenience, the pages are color-coded by document type.

Note: Each bookmark may represent more than one page.

Printing.

Rather than printing the entire document, you can jump or scroll to the page you want and print only that page. You may also print a specified range of pages.

These print options can be accessed by selecting the “Print...” option in the “File” menu at the top of the screen (see illustrations below).



We will be happy to answer any questions you have about this Exhibitor Kit. Please contact us at the phone number shown on the “Show Cover Letter” page of this document.

CONTACT & PAYMENT INFORMATION

CHOOSE PAYMENT METHOD:

- ☐ Check enclosed # _____
- ☐ Credit/debit information below

D

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo		LOCATION Suburban Collection Showplace		SHOW DATE July 15, 2020	
COMPANY		BOOTH #		BOOTH SIZE	
				_____ X _____	
ADDRESS	address	city	state	zip	
PHONE	FAX	EMAIL			
AUTHORIZED CONTACT SIGNATURE		AUTHORIZED CONTACT - PLEASE PRINT		DATE	

- Your signature above indicates your acceptance of all Terms, Conditions and Policies included in this Service Manual.
- Credit card charges will appear on statements as "Art Craft Display"

REQUIRED CREDIT CARD AUTHORIZATION

PLEASE TYPE OR CLEARLY PRINT THE FOLLOWING REQUIRED INFORMATION.

Credit Card Information: ☐ Personal Credit Card ☐ Debit Card ☐ Company Credit Card

Card Type: ☐ Visa ☐ MasterCard ☐ American Express

Card Account Number: _____ Expiration Date: _____

Cardholder's Name (print): _____

Cardholder's Signature: _____

Cardholder's Billing Address: _____

City: _____ State: _____ Zip: _____ Phone: () _____

PAYMENT INFORMATION

All Orders:

- This form **must** be completed and returned with all your Service Orders.
- Phone orders and purchase orders will not be accepted.
- Payment in full of all charges (**in US funds only**) must be made prior to delivery of equipment or execution of services.
- No refunds, exchanges or credits will be made for any items included in your booth package.
- All claims must be made prior to show closing. Absolutely no credits will be issued after that time.
- As the exhibiting firm, you are ultimately responsible for the payment of all charges. Please advise on-site representatives, staff and third party designates of this payment information.

Advance Orders:

- The Advance Order deadline is seven (7) days prior to first move-in day.
- Payment in full of all rental and service charges must accompany your order.
- Advance Order payments may be made by check or credit/debit card.

Floor Orders:

- All orders received after deadlines or on-site are subject to the floor order rate.
- Any orders placed after move-in has begun, must be placed at our on-site service desk. Faxed orders will not be processed during this time.
- Any orders requiring collection during or after the show are subject to floor rates, including declined credit/debit cards.
- Floor order payments may be made by cash, check or credit/debit card.

EXHIBITOR-APPOINTED CONTRACTOR NOTIFICATION

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo		LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
EXHIBITING FIRM NAME	BOOTH #	BOOTH SIZE _____ X _____	
EXHIBITING FIRM ADDRESS	address	city	state zip
EXHIBITING FIRM PHONE	FAX	EMAIL	
EXHIBITING FIRM AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT		DATE

- No refunds, exchanges or credits for any booth package items.
- All orders are subject to the enclosed Terms, Conditions and Policies.

IF YOU ARE USING A THIRD PARTY, EXHIBITOR-APPOINTED CONTRACTOR (EAC) TO HANDLE ANY PORTION OF YOUR EXHIBIT, YOU MUST COMPLETE AND RETURN THIS FORM

EXHIBITING FIRM:

We, the exhibiting firm, understand and agree that we are ultimately responsible for payment of charges and agree to be bound by all Terms, Conditions and Policies as described within this exhibitor service manual. Payment in full of all charges, by either party, must be made prior to delivery of equipment or execution of services.

EXHIBITING FIRM AUTHORIZED CONTACT SIGNATURE

AUTHORIZED CONTACT - PLEASE PRINT

DATE

Please check the items that are to be invoiced to the third party Exhibitor Appointed Contractor:

- ☐ All Services
 ☐ Signs
 ☐ Freight / Material Handling
 ☐ None
 ☐ Furnishings
 ☐ Installation/Dismantle Labor
 ☐ Other _____

- It is the responsibility of the Exhibiting Firm to:**
- Inform the EAC that they must submit a copy of their general timeline for this event to us, prior to move-in day.
 - See that each representative of the EAC abides by the official rules and regulations of this event.

EXHIBITOR-APPOINTED CONTRACTOR (EAC):

If EAC is paying for services (or any portion thereof), EAC agent must also complete and submit a "Contact & Payment Information" form.

EAC AT-SHOW CONTACT NAME (please print)

EAC AT-SHOW CONTACT PHONE NO. (incl. area code)

EAC COMPANY NAME

EAC COMPANY ADDRESS

city

state

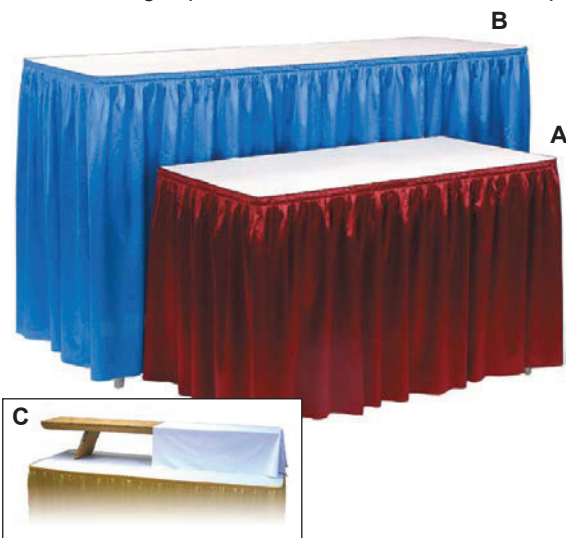
zip

- ☐ Check enclosed
 Check # _____
 ☐ Please Charge my credit card (Contact & Payment Information Form attached)

Standard Tables & Counter Tables

All standard tables and counters are commercial-grade wooden tables with folding metal legs. Available with or without white vinyl tabletop covering and pleated cloth skirting on three sides*.

Estimated seating capacities are as follows: 4' table - 4 people, 6' table - 6 people, 8' table - 8 people.



A. Standard Tables (30" high)

	Covered & Skirted	Plain (no cover/skirt)
2' x 4'	20210-0001CS	20210-0001
2' x 6'	20210-0002CS	20210-0002
2' x 8'	20210-0003CS	20210-0003

B. Counter Tables (42" high)

	Covered & Skirted	Plain (no cover/skirt)
2' x 4'	20220-0001CS	20220-0001
2' x 6'	20220-0002CS	20220-0002
2' x 8'	20220-0003CS	20220-0003

C. Table Top Riser - Covered Shelf (12" high)

4' x 1'	20290-0001
6' x 1'	20290-0002
8' x 1'	20290-0003

* Skirting on 2'x4' tables covers all four sides of table. Fourth side table skirting available for all other tables & counters.

Specialty Tables & Counter Tables

All specialty tables and counters are commercial-grade wooden tables with metal legs. Available with or without white vinyl tabletop covering and pleated cloth skirting on three sides*.



A. 60" Diameter Banquet Tables

	Covered & Skirted	Plain (no cover/skirt)
30" High	20230-0002CS	20230-0002
42" High	20240-0007CS	20240-0007

B. 6' Crescent Serpentine Tables

	Covered & Skirted	Plain (no cover/skirt)
30" High	20230-0003CS	20230-0003
42" High	20240-0008CS	20240-0008

C. 30" Diameter Cocktail Tables

	Covered & Skirted	Plain (no cover/skirt)
30" High	20230-0001CS	20230-0001
42" High	20240-0005CS	20240-0005

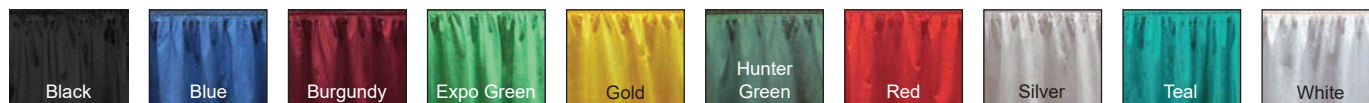
D. 30" Dia. Cocktail Tables w/ Black Form-Fitted Skirt

	Covered & Skirted	Plain (no cover/skirt)
30" High	20230-0001DS	N/A
42" High	20240-0005DS	N/A

* Skirting on 30" Diameter Cocktail Table and 60" Diameter Banquet Table covers entire circumference of table. Fourth side table skirting available for 6' Crescent Serpentine Tables.

Table Skirting

Standard table skirting is available in either 30" or 42" heights & is made of a pleated, flame-retardant polyknit fabric. Color choices are as follows:



Embossed taffeta pattern vinyl (flame-retardant plastic) table skirting is available in virtually any color with 30 days advanced notice. Table linen rental also available. Please contact us for more information.

Due to different monitor & printer settings, actual colors may vary from those shown.

Folding Chair

Item #20610-0001

Color: Black Seat w/ Chrome Legs
Size: 18"W x 20"D
Material: Molded Poly-Vinyl



Upholstered Arm Chair

Item #20610-0005

Color: Grey Seat w/ Chrome Legs
Size: 20" Square (Standard)
Material: Fabric Covered Padding



Padded Counter Stool (w/back)

Item #20610-0015

Color: Grey Seat w/ Chrome Legs
Size: 20" Square (Standard)
Material: Fabric Covered Padding



Sign Hangers

Item #31000-0001

Color: Silver
Size: 9"L
Material: Aluminum



Easel

Item #20620-0001

Color: Chrome
Size: 60" tall
Material: Metal

Sign not included. Please contact our sign department to order sign.



Chrome Sign Frame

Item #20900-0070

Color: Chrome
Frame Size: 60" tall
Sign Panel Size: 22" x 28"
Material: Metal

Sign panel not included. Please contact our sign department to order sign.



Pegboard

Item #20620-0015 (vertical)
Item #20620-0010 (horizontal)

Color: Brown
Size: 4'x8' (vertical or horizontal)
Material: Metal frame, wood panel



Tackboard

Item #20620-0025 (vertical)
Item #20620-0020 (horizontal)

Color: Grey
Size: 4'x8' (vertical or horizontal)
Material: Metal frame, wood panel with Velcro® receptive fabric covering



Bag Holders

Item #20620-0060

Color: Chrome
Size: 45"H
Material: Steel



Literature Holders

Item #20620-0065

Color: Black
Size: 58"H (literature rack)
Material: Steel/Aluminum



Garment Rack

Item #20620-0005

Color: Chrome
Size: 5'H x 6'W
Material: Steel



Rope & Stanchion

Item #20900-0001 (stanchion)
Item #20900-0005 (8' long burgundy velour rope)
Item #20900-0007 (7' long red braided rope)

Color: Chrome stanchion, burgundy or red rope
Size: 39"H stanchion, 8' or 7' L rope
Material: Steel/fabric (velour/braided nylon)



Waste Baskets

Item #20620-0040 (7 Gallon)
Item #20620-0045 (30 Gallon-not shown)

Color: Black
Material: Plastic



Swivel Spotlight

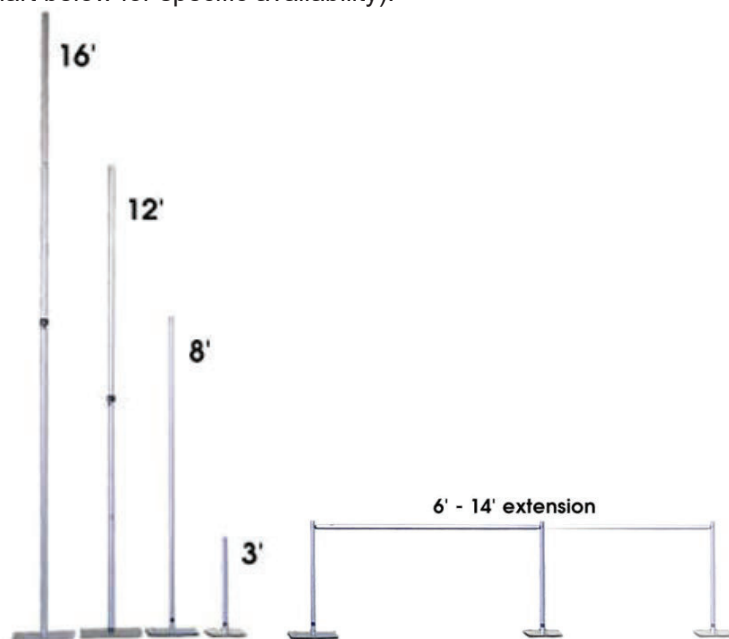
Item #20620-0030

Color: White
Bulb Type: LED
Lumens: 1,000



Booth Draping & Hardware

Aluminum & steel hardware with flame-retardant fabric drapery panels. Available in 3', 8', 12' & 16' heights (see color chart below for specific availability).



Drape with Hardware (priced per lineal foot)

3' high drape w/hardware	20545-0001
8' high drape w/hardware	20540-0001
12' high drape w/hardware	20550-0001
16' high drape w/hardware	20560-0001
16' high velour drape w/hardware	20570-0001

Hardware Only

Aluminum extension (6'-10')	20130-0001
Base plate for 3' upright	20120-0001
3' aluminum upright	20120-0002
Base plate for 8' upright	20110-0001
8' aluminum upright	20110-0002
Base plate for 12' upright/pin	20140-0003
12' aluminum upright	20140-0001
Base plate for 16' upright/pin	20140-0005
16' aluminum upright	20140-0004

Drape Only

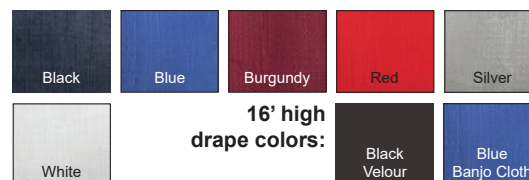
3' high drape panels	20535-0001
8' high drape panels	20510-0001
12' high drape panels	20515-0001
16' high drape panels	20520-0BL16
16' high velour drape panels	20520-0BKV16

Banjo Cloth drape colors (3' high & 8' high panels):



* French Blue, Orange, Purple & Tie Dye drape available in limited quantities.
(Orange, Purple & Tie Dye available in 8' high panels only).

12' high Banjo Cloth drape colors:



Black Velour also available in 8' high panels - limited quantity.

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COMPANY	BOOTH #	BOOTH SIZE _____ X _____	
AUTHORIZED CONTACT SIGNATURE		AUTHORIZED CONTACT - PLEASE PRINT	
		DATE	

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
- **No refunds, exchanges or credits for any booth package items.**
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**

***Credit Card Information
Required with All Orders.***

NON-TAXABLE RENTAL ITEMS									
STANDARD TABLES (30" HIGH)					BOOTH FURNITURE				
QTY.	ITEM	ADVANCE	FLOOR	AMOUNT	QTY.	ITEM	ADVANCE	FLOOR	AMOUNT
	2' x 4' Plain	33.93	43.00			Folding Chair	15.66	20.00	
	2' x 4' Covered & Skirted (skirted 4 sides)	60.03	76.00			Upholstered Arm Chair	46.98	59.00	
	2' x 6' Plain	43.06	54.00			Padded Counter Stool - with back	51.40	65.00	
	2' x 6' Covered & Skirted	74.38	93.00			Wastebasket - 7 gallon	15.66	20.00	
	2' x 8' Plain	52.20	66.00						
	2' x 8' Covered & Skirted	88.73	111.00						
	4th side skirted optional	26.10	33.00						
COUNTER TABLES (42" HIGH)					BOOTH ACCESSORIES				
	2' x 4' Plain	56.11	71.00			Easel	27.16	34.00	
	2' x 4' Covered & Skirted (skirted 4 sides)	82.20	103.00			5' x 6' Garment Rack	68.53	86.00	
	2' x 6' Plain	65.25	82.00			4' x 8' Pegboard <input type="checkbox"/> V <input type="checkbox"/> H	197.69	248.00	
	2' x 6' Covered & Skirted	96.56	121.00			4' x 8' Tackboard <input type="checkbox"/> V <input type="checkbox"/> H	197.69	248.00	
	2' x 8' Plain	74.38	93.00			Chrome Stanchion	29.00	37.00	
	2' x 8' Covered & Skirted	110.92	139.00			Velvet Rope 8' long	29.00	37.00	
	4th side skirted optional	26.10	33.00			Red Braided Rope 7' long	29.00	37.00	
SPECIALTY TABLES (30" HIGH)						Chrome Sign Frame - 22" x 28"	65.25	82.00	
	30" Dia. Round Plain	50.24	63.00			Chrome Bag Holder	52.72	66.00	
	30" Dia. Round Covered & Skirted	76.34	96.00			Literature Rack	98.85	124.00	
	30" Dia. Round w/ Black Form-Fitted Skirt	76.34	96.00			Swivel Spotlight	51.94	65.00	
	60" Dia. Round Plain	71.17	89.00						
	60" Dia. Round Covered & Skirted	102.80	129.00						
	6' Crescent Serpentine Plain	71.17	89.00						
	6' Crescent Serpentine Cov'd & Skirted	102.80	129.00						
	4th side skirted optional	26.10	33.00						
SPECIALTY TABLES (42" HIGH)					BOOTH DRAPING & HARDWARE				
	30" Dia. Round Plain	68.53	86.00			3' high drape per ft. (incl. hardware)	4.18	6.00	
	30" Dia. Round Covered & Skirted	93.57	117.00			8' high drape per ft. (incl. hardware)	6.79	9.00	
	30" Dia. Round w/ Black Form-Fitted Skirt	93.57	117.00			Aluminum Extension (6'-10')	11.74	15.00	
	60" Dia. Round Plain	92.26	116.00			Base Plate for 3' Upright	7.83	10.00	
	60" Dia. Round Covered & Skirted	122.57	154.00			3' Aluminum Upright	7.83	10.00	
	6' Crescent Serpentine Plain	92.26	116.00			Base Plate for 8' Upright	9.13	12.00	
	6' Crescent Serpentine Cov'd & Skirted	122.57	154.00			8' Aluminum Upright	9.13	12.00	
	4th side skirted optional	26.10	33.00			Base Plate for 12' Upright / Pin	23.49	30.00	
TABLE ACCESSORIES						12' Aluminum Upright	23.49	30.00	
	Raise Any Plain Table to 42" high	26.10	33.00			Base Plate for 16' Upright / Pin	28.71	36.00	
	Raise Any Cov'd & Skirted Table to 42" high	35.23	45.00			16' Aluminum Upright	28.71	36.00	
	Cover & Skirt for 30" table	39.15	49.00						
	Cover & Skirt for 42" table	39.15	49.00						
	Table Top Riser (Covered Shelf), 4' x 1' x 1'	33.93	43.00						
	Table Top Riser (Covered Shelf), 6' x 1' x 1'	43.06	54.00						
	Table Top Riser (Covered Shelf), 8' x 1' x 1'	52.20	66.00						
PLEASE CHECK SKIRT COLOR CHOICE Table includes white vinyl top cover and three sides skirted					TOTAL NON-TAXABLE ITEMS \$				
<input type="checkbox"/> BLACK <input type="checkbox"/> BLUE <input type="checkbox"/> BURGUNDY <input type="checkbox"/> GOLD <input type="checkbox"/> HUNTER GREEN <input type="checkbox"/> EXPO GREEN <input type="checkbox"/> RED <input type="checkbox"/> SILVER <input type="checkbox"/> TEAL <input type="checkbox"/> WHITE					DT 2020				

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COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
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TAXABLE BOOTH SUPPLIES

QTY.	DESCRIPTION	ADVANCE	AMOUNT
	White Vinyl Table Cover <i>(priced per lineal foot)</i>	1.65	
	Colored Duct Tape - 2" wide by 60 yd. roll <i>(black or white)</i>	20.00	
	Double Face Carpet Tape - 1" wide by 25 yd. roll	13.00	
	Double Face Carpet Tape - 2" wide by 25 yd. roll	25.00	
	Double Face Carpet Tape - 3" wide by 25 yd. roll	34.00	
	Clear Plastic Stretch Wrap - 18" wide by 500 yd. roll	60.00	
	Clear Plastic Stretch Wrap - 5" wide by 300 yd. roll	16.00	
	Visqueen - Plastic Covering - 10' wide <i>(priced per lineal foot)</i>	2.66	
	Sign Hangers - <i>Regular</i>	.63	
	Sign Hangers - <i>Short</i>	.63	
	Pegboard Hooks - <i>Straight</i>	2.00	
	Pegboard Hooks - <i>Loop</i>	2.00	
	3/8" wide, Adhesive-backed HOOK Velcro Tape <i>(priced per lineal foot)</i>	1.03	
	3/8" wide, Adhesive-backed HOOK & LOOP Velcro Tape <i>(priced per lineal foot)</i>	1.96	
	3/4" wide, Adhesive-backed HOOK Velcro Tape <i>(priced per lineal foot)</i>	1.13	
	3/4" wide, Adhesive-backed HOOK & LOOP Velcro Tape <i>(priced per lineal foot)</i>	2.27	
	1/2" wide, Adhesive-backed Magnetic Tape - "A" Polarity <i>(priced per lineal foot)</i>	.52	
	1/2" wide, Adhesive-backed Magnetic Tape - "B" Polarity <i>(priced per lineal foot)</i>	.52	
	9" Ball Bungees	7.83	
TAXABLE BOOTH SUPPLIES SUB-TOTAL		\$	
ADD 6% MI SALES TAX		\$	
TOTAL MISCELLANEOUS BOOTH SUPPLIES		\$	

Premium Booth Carpet

Our 28 ounce plush Premium Booth Carpet provides comfort, style and durability for your booth space flooring. All 20 colors of our Premium Booth Carpet are installed in brand new condition and include installation, removal, padding, all taping, plastic covering and nightly vacuuming throughout the duration of your event. Available in standard sizes 10'x10', 10'x15', 10'x20', 10'x30' and 10'x40'.

Please note: Premium Booth Carpet must be ordered at least 14 days prior to your first move-in day.

Premium Booth Carpet color choices:



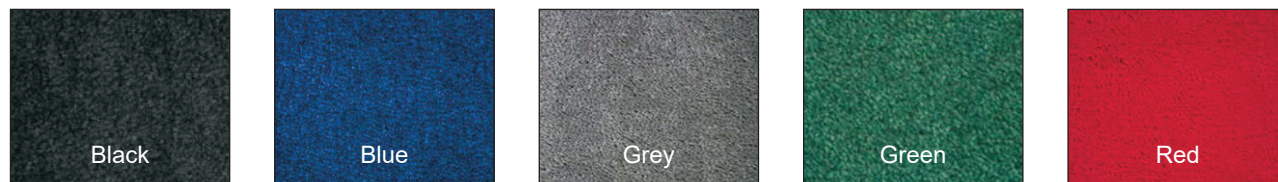
Standard Booth Carpet

Our 14 ounce Standard Booth Carpet offers an excellent cost-effective solution for your booth space flooring. Standard Booth Carpet is available in 5 different colors and is installed in clean condition. Prices include installation, removal, edge taping and nightly vacuuming throughout the duration of your event. Optional padding, protective plastic covering and cleaning services are available for an additional charge.

Available in standard sizes 10'x10', 10'x15', 10'x20', 10'x30' and 10'x40'. Also available as bulk or aisle carpeting.

Please note: Dye lot not guaranteed on combination orders of 10' wide stock.

Standard Booth Carpet color choices:



RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE
AUTHORIZED CONTACT SIGNATURE		DATE
AUTHORIZED CONTACT - PLEASE PRINT		

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
- **No refunds, exchanges or credits for any booth package items.**
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**

**Credit Card Information
Required with All Orders.**

STANDARD BOOTH CARPET (14 ounce)

QUANTITY	SIZE	ADVANCE	FLOOR	AMOUNT
	10' x 10'	133.10	167.00	
	10' x 15'	199.00	249.00	
	10' x 20'	264.90	332.00	
	10' x 30'	371.90	465.00	
	10' x 40'	482.82	604.00	

CHECK CARPET COLOR: ☐ Black ☐ Blue ☐ Grey ☐ Green ☐ Red

Above prices include: installation, removal, edge taping only, and *nightly vacuuming*. Installed in clean condition. Dye lot not guaranteed on combination orders of 10' wide stock. Floor Orders for all carpet related items are subject to availability. Please order in advance.

NON-STANDARD SIZE BOOTH CARPET (14 ounce)

SIZE	TOTAL	ADVANCE	FLOOR	AMOUNT
_____ FT. x _____ FT.	_____ SQ. FT.	2.53 per square foot	3.20 per square foot	

CHECK CARPET COLOR: ☐ Black ☐ Blue ☐ Grey ☐ Green ☐ Red

CARPET PADDING - SPECIAL SIZE (OPTIONAL)

SIZE	TOTAL	ADVANCE	FLOOR	AMOUNT
_____ FT. x _____ FT.	_____ SQ. FT.	1.20 per square foot	1.55 per square foot	

- Non-standard size booth carpet rates apply to any width not in 10' increments.

PREMIUM BOOTH CARPET (28 ounce)

QUANTITY	SIZE	ADVANCE	FLOOR	AMOUNT
	10' x 10'	360.00	N/A	
	10' x 15'	540.00	N/A	
	10' x 20'	720.00	N/A	
	10' x 30'	1080.00	N/A	
	10' x 40'	1440.00	N/A	

CHECK CARPET COLOR: ☐ Beige ☐ Black ☐ Burgundy ☐ Charcoal ☐ Cobalt ☐ Emerald ☐ Grape Soda
Please visit www.artcraftdisplay.com to view color selection.
☐ Graphite ☐ Ice ☐ Key Lime ☐ Lemon Drop ☐ Midway Blue ☐ Navy ☐ Nu Blue
☐ Platinum ☐ Red ☐ Royal Blue ☐ Silver Cloud ☐ Tutti Fruitti ☐ White

Above prices include: installation, removal, padding, all taping, plastic covering and *nightly vacuuming*. Installed in new condition. Premium carpet MUST be ordered fourteen (14) days prior to first move-in day.

PADDING

QUANTITY	PADDING SIZE	ADVANCE	FLOOR	AMOUNT
	9' x 10'	108.30	136.00	
	9' x 15'	163.11	204.00	
	9' x 20'	216.61	271.00	
	9' x 30'	324.92	407.00	
	9' x 40'	433.23	542.00	

- Our 9.3 LB., 3/8" thick padding includes installation and removal.

PLASTIC COVERING

PLASTIC SIZE	ADVANCE	FLOOR	AMOUNT
_____ feet wide X _____ feet deep = _____ SQ. FT.	\$.47 per square foot	\$.62 per square foot	

- Protective covering includes installation, removal and taping.

DT 2020

TOTAL NON-TAXABLE CARPET ITEMS

\$

Most event industry experts agree that well-designed, professional graphics and signage are among the most important elements of an effective exhibit space. Event attendees will often decide whether to stop and learn more about your product or service based solely on their first impression of your booth's signs and graphics.

To purchase these items, please contact Art Craft Signs.

A

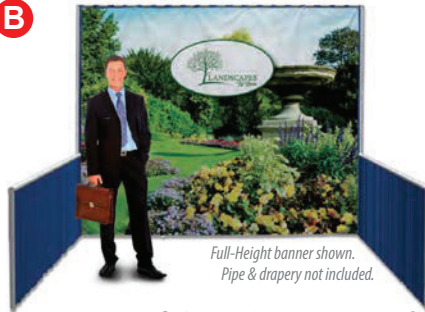


**BEST
SELLER**

**33.5" Expert2
Retractable
Banner Stand**
w/ quick change hardware

Banner Stand with 1-sided
SuperFlat Vinyl Graphic:
\$215.21 /pkg.
Includes carry bag

B



Full-Height banner shown.
Pipe & drapery not included.

10 ft Custom Drapery Banner Pkg.

FULL HEIGHT (Banner size: 115" w x 92" h) \$429.25 /pkg.

HALF HEIGHT (Banner size: 115" w x 58" h) \$274.84 /pkg.

Packages include custom dye-sub printed polyester fabric banner with grommets, sign hooks, ball bungees and nylon carry bag.

C



**30" wide Custom-
Printed Fabric
Table Runner**

\$72.00 ea.
(Economy runner - drapes over
top and front sides)

Additional sizes available.

Table skirt not included

D



**22" w x 28" h
Poster Sign**

1-sided sign on 4mm
corrugated plastic:
\$28.65 ea.

1-sided sign on 3mm PVC:
\$38.70 ea.

Additional sizes &
materials available.

Please refer to "Rental Furnishings" form to rent sign frame shown.

E



15oz Vinyl Banner w/ Grommets

6ft wide x 2ft high, 1-sided **\$64.94 ea.**

8ft wide x 3ft high, 1-sided **\$117.04 ea.**

10ft wide x 4ft high, 1-sided **\$190.56 ea.**

Additional sizes & materials available.

F



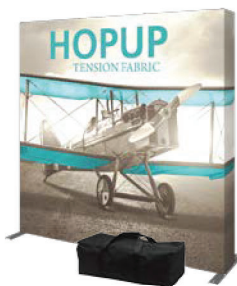
Adjustable Banner Stand w/ Fabric Graphic:

Stand w/ 4ft wide x 4ft high 1-sided fabric graphic **\$255.00 /pkg.**

Stand w/ 8ft wide x 8ft high 1-sided fabric graphic **\$397.65 /pkg.**

Stand w/ 10ft wide x 8ft high 1-sided fabric graphic **\$453.90 /pkg.**

G



**8 ft wide Quick-Set
Fabric Pop-Up Display**

8' Straight Frame with 1-sided
Fabric Graphic & end cap graphics:
\$667.64 ea. incl. carry bag

**10 ft wide Quick-Set
Fabric Pop-Up Display**

10' Straight Frame with 1-sided
Fabric Graphic & end cap graphics:
\$814.91 ea. incl. carry bag

H



**8 ft wide Curved
Formulate Fabric Display**

8' Curved frame with 1-sided
Fabric Graphic:
\$697.50 ea. incl. carry bag

**10 ft wide Curved
Formulate Fabric Display**

10' Curved frame with 1-sided
Fabric Graphic:
\$748.50 ea. incl. carry bag

**20 ft wide Straight
Formulate Fabric Display**

20' Straight frame with 1-sided
Fabric Graphic:
\$1,860.51 ea. incl. hard case

The items shown above represent a sampling of some of our most popular sign and display items. For a more complete list of products and services offered, please contact our Sign Department at

800-878-0710 or signshop@artcraftdisplay.com

UNLESS OTHERWISE STATED, MINIMUM TURN-AROUND TIME ON ALL ITEMS SHOWN ON THIS PAGE IS 10-14 BUSINESS DAYS BEFORE EVENT MOVE-IN DATE.

ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE. PRICES SHOWN DO NOT INCLUDE DESIGN LABOR, SALES TAX OR SHIPPING. PLEASE CONTACT ART CRAFT SIGNS FOR A FORMAL ESTIMATE.

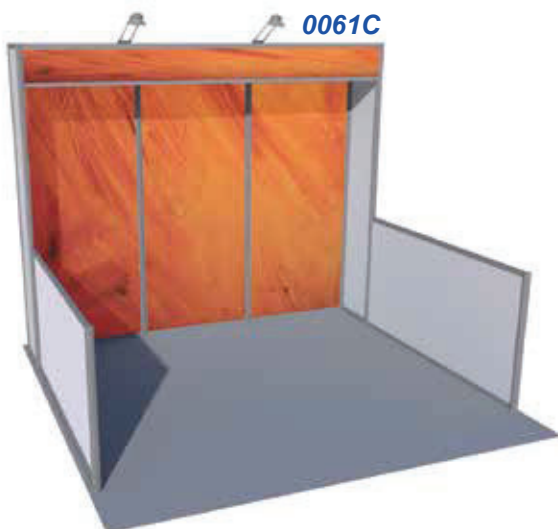
MODULAR EXHIBIT

RENTAL PACKAGES - 10' INLINE

Company Name

Event Name

Booth Number



10' X 10' PREMIUM EXHIBIT - 0061C

- [3] Back Wall Graphics
- [1] Header Panel Graphic
- [2] Modular Lights
- [1] 10' x 10' Premium Carpet
- [1] Carpet Padding
- [1] Plastic Carpet Covering
- [2] 2m W x 1m H Modular Sides

\$2,336.00

QTY DESCRIPTION:

PREMIUM PACKAGE (options below)

PREMIUM CARPET: ☐ beige ☐ black ☐ burgandy ☐ charcoal ☐ cobalt
☐ emerald ☐ grape soda ☐ graphite ☐ ice ☐ ivory ☐ key lime
☐ lemon drop ☐ midway blue ☐ navy ☐ nu blue ☐ platinum
☐ red ☐ royal blue ☐ silver cloud ☐ tuitti frutti ☐ white



10' X 10' STANDARD EXHIBIT - 0060

- [1] Header Panel with Company Name
- [2] Modular Lights
- [1] 10' x 10' Standard Carpet
- [2] 2m W x 1m H Modular Sides
- Grey Infill Panels

\$1,644.00

QTY DESCRIPTION:

STANDARD PACKAGE (options below)

STANDARD CARPET: ☐ red ☐ blue ☐ black ☐ grey ☐ dark green

HEADER SIGN COPY: _____

HEADER LETTERING COLOR: ☐ black ☐ white ☐ red ☐ blue

Note: Graphics are printed on Falconboard. Non-Graphic infill panels come in standard Grey PVC. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical must be ordered separately. Packages cannot be changed or substituted.

Art Craft
 DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

10' x 10' MODULAR INLINE PACKAGES

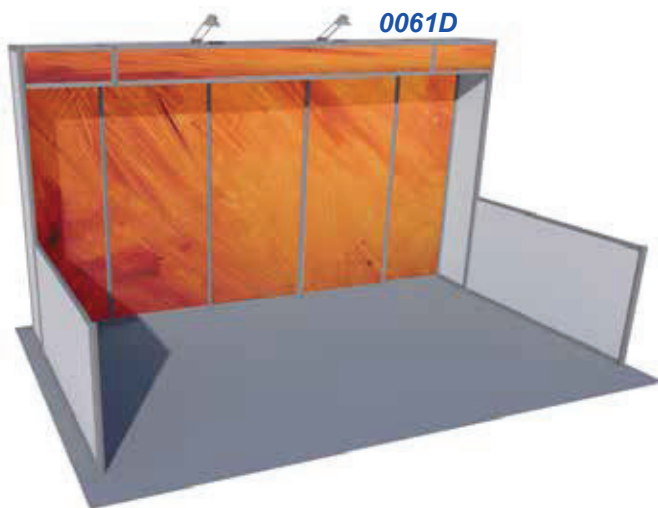
MODULAR EXHIBIT

RENTAL PACKAGES - 15' INLINE

Company Name

Event Name

Booth Number



10' X 15' PREMIUM EXHIBIT - 0061D

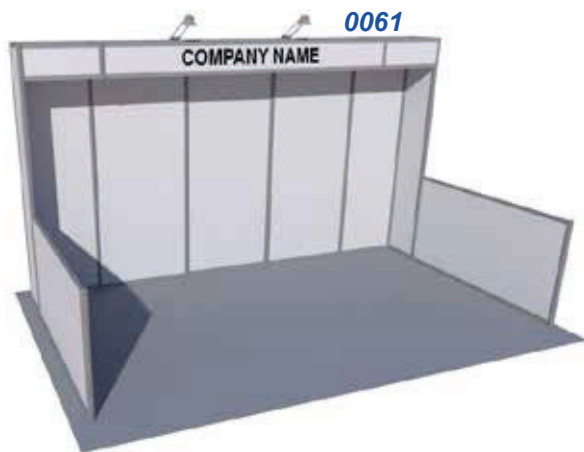
- [5] Back Wall Graphics
- [3] Header Panel Graphics
- [2] Modular Lights
- [1] 10' x 15' Premium Carpet
- [1] Carpet Padding
- [1] Plastic Carpet Covering
- [2] 2m W x 1m H Modular Sides

\$3,188.00

QTY DESCRIPTION:

PREMIUM PACKAGE (options below)

PREMIUM CARPET: ☐ beige ☐ black ☐ burgandy ☐ charcoal ☐ cobalt
☐ emerald ☐ grape soda ☐ graphite ☐ ice ☐ ivory
☐ key lime ☐ lemon drop ☐ midway blue ☐ navy ☐ nu blue
☐ platinum ☐ red ☐ royal blue ☐ silver cloud ☐ tutti frutti



10' X 15' STANDARD EXHIBIT - 0061

- [1] Header Panel with Company Name
- [2] Modular Lights
- [1] 10' x 15' Standard Carpet
- [2] 2m W x 1m H Modular Sides
- Grey Infill Panels

\$2,122.00

QTY DESCRIPTION:

STANDARD PACKAGE (options below)

STANDARD CARPET: ☐ red ☐ blue ☐ black ☐ grey ☐ dark green

HEADER SIGN COPY: _____

HEADER LETTERING COLOR: ☐ black ☐ white ☐ red ☐ blue

Note: Graphics are printed on Falconboard. Non-Graphic infill panels come in standard Grey PVC. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical must be ordered separately. Packages cannot be changed or substituted.

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 DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

10' x 15' MODULAR INLINE PACKAGES

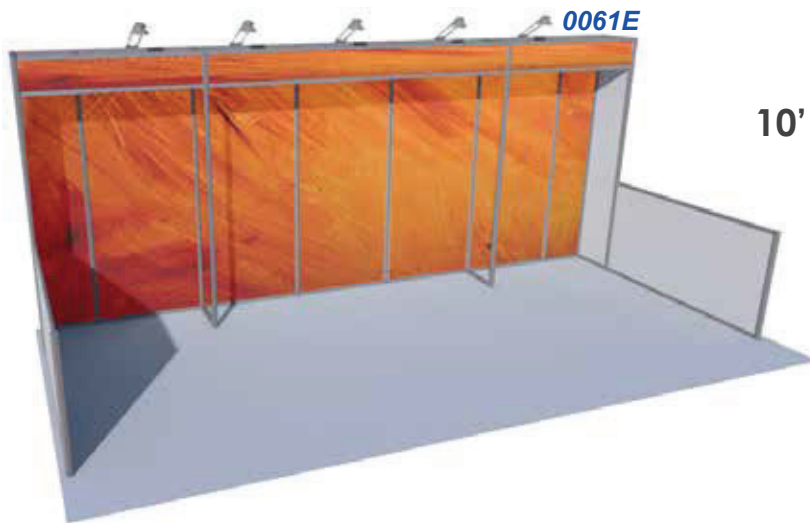
MODULAR EXHIBIT

RENTAL PACKAGES - 20' INLINE

Company Name

Event Name

Booth Number



10' X 20' PREMIUM EXHIBIT - 0061E

- [7] Back Wall Graphics
- [3] Header Panel Graphics
- [5] Modular Lights
- [1] 10' x 20' Premium Carpet
- [1] Carpet Padding
- [1] Plastic Carpet Covering
- [2] 2m W x 1m H Modular Sides

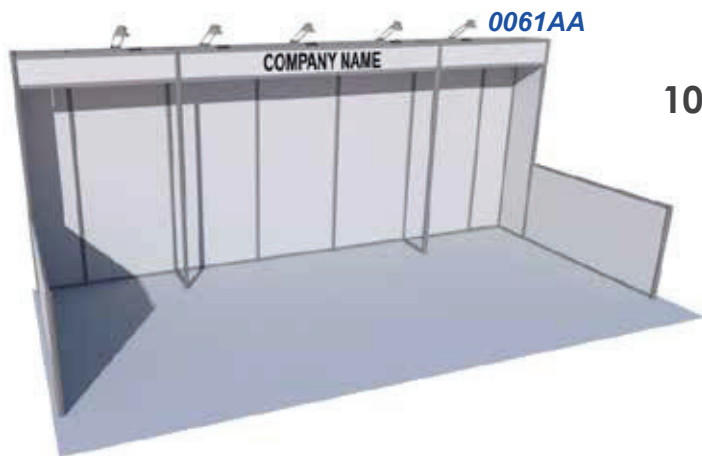
\$3,917.00

QTY

DESCRIPTION:

PREMIUM PACKAGE (options below)

PREMIUM CARPET: ☐ beige ☐ black ☐ burgandy ☐ charcoal ☐ cobalt
☐ emerald ☐ grape soda ☐ graphite ☐ ice ☐ ivory ☐ key lime
☐ lemon drop ☐ midway blue ☐ navy ☐ nu blue ☐ platinum
☐ red ☐ royal blue ☐ silver cloud ☐ tuitti frutti ☐ white



10' X 20' STANDARD EXHIBIT - 0061AA

- [1] Header Panel with Company Name
- [5] Modular Lights
- [1] 10' x 20' Standard Carpet
- [2] 2m W x 1m H Modular Sides
- Grey Infill Panels

\$2,516.00

QTY

DESCRIPTION:

STANDARD PACKAGE (options below)

STANDARD CARPET: ☐ red ☐ blue ☐ black ☐ grey ☐ dark green

HEADER SIGN COPY: _____

HEADER LETTERING COLOR: ☐ black ☐ white ☐ red ☐ blue

Note: Graphics are printed on Falconboard. Non-Graphic infill panels come in standard Grey PVC. For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical must be ordered separately. Packages cannot be changed or substituted.

Art Craft
 DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

10' x 20' MODULAR INLINE PACKAGES

COUNTERS / DISPLAY CASES

Company Name

Event Name

Booth Number



Curved Reception Counter
0110 - \$400.00



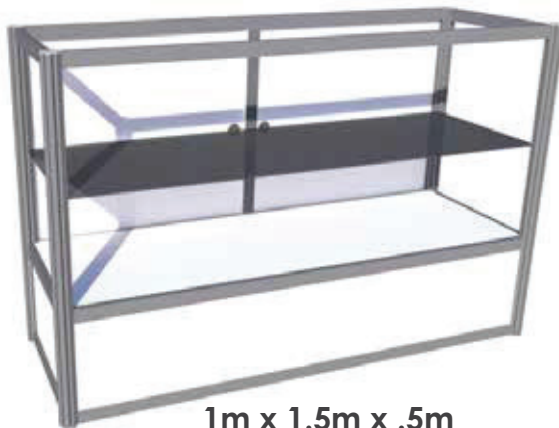
1m x .5m x .5m counter
0100 - \$214.00



1m x 1m x .5m counter
0105 - \$360.00



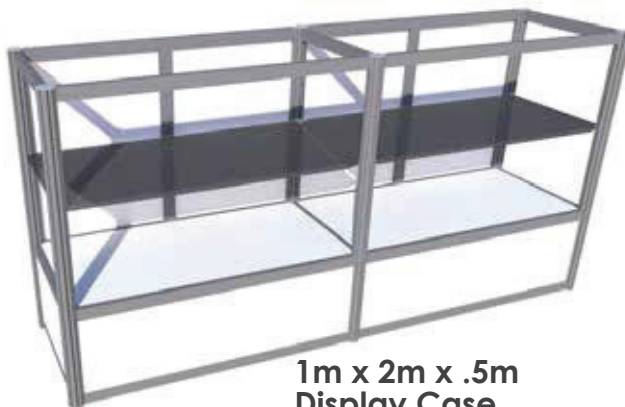
2.5m x .5m x .5m Display Case
0143 - \$540.00



1m x 1.5m x .5m Display Case
0142 - \$660.00



1m x 1m x .5m Display Case
0140 - \$540.00



1m x 2m x .5m Display Case
0141 - \$840.00



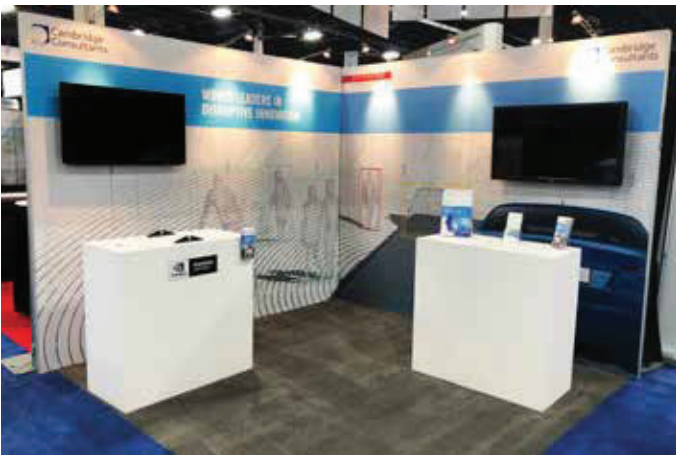
2.5m x 1m x .5m Display Case
0144 - \$660.00

Note: Counters and display cases all come with locking doors. Display cases come equipped with internal lighting (power not included). All items are based upon availability. All other rental furnishings and electrical must be ordered separately. For questions and availability please contact us at modular@artcraftdisplay.com.

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

COUNTERS / DISPLAY CASES

SEG FABRIC WALLS



Please contact an Art Craft representative at 248-380-0843 for pricing on all SEG Fabric Back Wall options.

Note: SEG Fabric panels are purchases. The fabric panels can be kept following the show. Fabric panels left after the show will be disposed of. All items are based upon availability. All other rental furnishings and electrical must be ordered separately. For questions about SEG Fabric Back Walls please contact us at modular@artcraftdisplay.com.

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

ADDITIONAL ITEMS

ORDER FINALIZATION

Company Name

Event Name

Booth Number



Additional Shelf

white - 0965DS - \$73.00
clear - 0965SA - \$73.00



Modular Display Light

0130 - \$49.00



8' Closet with Lock

(1m W x .5m D)
DOOR - \$400.00

PLEASE SELECT:

(placement on back wall)

☐ left

☐ center

☐ right

Please submit all applicable Modular Display forms along with our Contact & Payment form.

Order Deadline: Fourteen (14) days prior to first move-in day.

QTY	ITEM#	DESCRIPTION:	EACH	TOTAL
	0061C	10' X 10' PREMIUM EXHIBIT	\$2,336.00	
	0060	10' X 10' STANDARD EXHIBIT	\$1,644.00	
	0061D	10' X 15' PREMIUM EXHIBIT	\$3,188.00	
	0061	10' X 15' STANDARD EXHIBIT	\$2,122.00	
	0061E	10' X 20' PREMIUM EXHIBIT	\$3,917.00	
	0061AA	10' X 20' STANDARD EXHIBIT	\$2,516.00	
	0110	CURVED RECEPTION COUNTER	\$400.00	
	0100	1M X .5M X .5M COUNTER	\$214.00	
	0105	1M X 1M X .5M COUNTER	\$360.00	
	0140	1M X 1M X .5M DISPLAY CASE	\$540.00	
	0142	1M X 1.5M X .5M DISPLAY CASE	\$660.00	
	0141	1M X 2M X .5M DISPLAY CASE	\$840.00	
	0143	2.5M X .5M X .5M DISPLAY CASE	\$540.00	
	0144	2.5M X 1M X .5M DISPLAY CASE	\$660.00	
	0130	MODULAR DISPLAY LIGHT	\$49.00	
	DOOR	CLOSET WITH LOCK	\$400.00	
	0965DS	ADDITIONAL WALL SHELF (white)	\$73.00	
	0965SA	ADDITIONAL DISPLAY CASE SHELF (clear)	\$73.00	
			TOTAL	

Note: For additional options and costs, contact an Art Craft representative at modular@artcraftdisplay.com. All items are based upon availability. All other rental furnishings and electrical must be ordered separately.

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

ADDITIONAL ITEMS / ORDER FINALIZATION

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**
- **Advance payment for all requested labor (in/out) is required with your order.**

**Credit Card Information
Required with All Orders.**

LABOR SERVICE

PLAN A **SUPERVISION BY ART CRAFT DISPLAY, INC. (ART CRAFT).** This plan is offered to have exhibit set prior to your arrival. Supervision will be provided by Art Craft. The charge for this service is 25% of the total labor bill, with a minimum of \$37.00 on installation and \$37.00 on dismantling.
NOTE: If ordering Art Craft Supervision; all freight must be sent to the Advance Warehouse location (see Freight Handling forms).

PLAN B **SUPERVISION BY EXHIBITOR** Starting time can only be guaranteed at the normal start of the working day, which is usually 8:00 am, unless the official set-up time is later in the day.

EXHIBITOR REQUIREMENTS: You must do the following to expedite your labor request.

1. Check in at our Service Desk to pick-up laborers ordered.
2. Upon completion of work, check laborers out at Service Desk.
3. Your supervising representative must be present during the entire labor call.

NOTE: If your supervising representative fails to pick-up laborers ordered, a one hour (per laborer) no show charge will be applied, unless a 24 hour advance notice is provided. Please refer to "Cancellation/Refund Policy" for additional terms and conditions.

RATES (One hour minimum Move-In / One hour minimum Move-Out)

STANDARD LABOR

ADVANCE: 67.21 Per Man/Per Hour

FLOOR: 85.00 Per Man/Per Hour

EXHIBITOR: PLEASE COMPLETE SECTION BELOW

INSTALLATION LABOR REQUEST

Please check A or B and complete information below

☐ **PLAN A ART CRAFT SUPERVISION** You must submit all appropriate information to us, in advance, in order for us to install your exhibit to your satisfaction.

☐ **PLAN B EXHIBITOR SUPERVISION**

Supervisor will be: _____

# of laborers	Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	

- **PLEASE VERIFY THAT YOUR EXHIBIT / FREIGHT HAS BEEN DELIVERED TO YOUR SPACE PRIOR TO CHECKING OUT LABORERS.**

TOTAL ESTIMATED INSTALLATION LABOR \$

DISMANTLE LABOR REQUEST

Please check A or B and complete information below

☐ **PLAN A ART CRAFT SUPERVISION** You must submit all appropriate information to us, in advance, in order for us to install your exhibit to your satisfaction.

☐ **PLAN B EXHIBITOR SUPERVISION**

Supervisor will be: _____

# of laborers	Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	

- **BE SURE TO ALLOW SUFFICIENT TIME FOR EMPTY CONTAINER RETURN WHEN SCHEDULING DISMANTLE LABOR.**

TOTAL ESTIMATED DISMANTLE LABOR \$

IF AC SUPERVISION, ADD 25% or \$37.00 MINIMUM FOR INSTALLATION & DISMANTLE \$

TOTAL ESTIMATED LABOR \$

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
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**Credit Card Information
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PLAN B **SUPERVISION BY EXHIBITOR** Starting time can only be guaranteed at the normal start of the working day, which is usually 8:00 am, unless the official set-up time is later in the day.

EXHIBITOR REQUIREMENTS: You must do the following to expedite your labor request.

1. Check in at our Service Desk to pick-up laborers ordered.
2. Upon completion of work, check laborers out at Service Desk.
3. Your supervising representative must be present during the entire labor call.

NOTE: If your supervising representative fails to pick-up laborers ordered, a one hour (per laborer) no show charge will be applied, unless a 24 hour advance notice is provided. Please refer to "Cancellation/Refund Policy" for additional terms and conditions.

RATES (One hour minimum Move-In / One hour minimum Move-Out)

STANDARD LABOR

ADVANCE: 67.21 Per Man/Per Hour

FLOOR: 85.00 Per Man/Per Hour

EXHIBITOR: PLEASE COMPLETE SECTION BELOW

INSTALLATION LABOR REQUEST

Please check A or B and complete information below

☐ **PLAN A ART CRAFT SUPERVISION** You must submit all appropriate information to us, in advance, in order for us to install your exhibit to your satisfaction.

☐ **PLAN B EXHIBITOR SUPERVISION**

Supervisor will be: _____

# of laborers	Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	

- **PLEASE VERIFY THAT YOUR EXHIBIT / FREIGHT HAS BEEN DELIVERED TO YOUR SPACE PRIOR TO CHECKING OUT LABORERS.**

TOTAL ESTIMATED INSTALLATION LABOR \$

DISMANTLE LABOR REQUEST

Please check A or B and complete information below

☐ **PLAN A ART CRAFT SUPERVISION** You must submit all appropriate information to us, in advance, in order for us to install your exhibit to your satisfaction.

☐ **PLAN B EXHIBITOR SUPERVISION**

Supervisor will be: _____

# of laborers	Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM	on _____	_____ for _____	x \$ _____	per hr. = \$ _____	

- **BE SURE TO ALLOW SUFFICIENT TIME FOR EMPTY CONTAINER RETURN WHEN SCHEDULING DISMANTLE LABOR.**

TOTAL ESTIMATED DISMANTLE LABOR \$

IF AC SUPERVISION, ADD 25% or \$37.00 MINIMUM FOR INSTALLATION & DISMANTLE \$

TOTAL ESTIMATED LABOR \$

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**
- **Advance payment for all requested labor (in/out) is required with your order.**

***Credit Card Information
Required with All Orders.***

RATES (One hour minimum Move-In / One hour minimum Move-Out)

HIGH LIFT/SIGN & BANNER HANGING

ADVANCE: 233.81 Per Hour

FLOOR: 293.00 Per Hour

EXHIBITOR: PLEASE COMPLETE SECTION BELOW

HIGH LIFT / SIGN & BANNER INSTALLATION REQUEST

# of Lifts	Estimated Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM on _____	_____	_____	_____ for _____ x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM on _____	_____	_____	_____ for _____ x \$ _____	per hr. = \$ _____	

- ***Please check-in at Service Desk when ready for service.***

TOTAL ESTIMATED INSTALLATION LABOR \$

HIGH LIFT / SIGN & BANNER REMOVAL REQUEST

# of Lifts	Estimated Time	Day of Week	Date	Approx. Hrs.	Rate	Estimated Total
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM on _____	_____	_____	_____ for _____ x \$ _____	per hr. = \$ _____	
_____ at _____	<input type="checkbox"/> AM <input type="checkbox"/> PM on _____	_____	_____	_____ for _____ x \$ _____	per hr. = \$ _____	

- ***Please check-in at Service Desk when ready for service.***

TOTAL ESTIMATED REMOVAL LABOR \$

TOTAL ESTIMATED HIGH LIFT / SIGN & BANNER HANGING / REMOVAL \$

- ***Art Craft Display, Inc. will not mount, hang, lift, drop, disassemble or otherwise participate in any of the following:***
 - ***Truss systems of any kind***
 - ***Sound projection devices***
 - ***Lighting trusses or individual fixtures***
 - ***Monitors or video boards***
- ***Art Craft Display, Inc. may also, at its sole discretion, refuse to hang any item that they deem unsafe by any condition of size, weight, structure, overhead position or due to inadequate operating space. It is the exhibitor's sole responsibility to ascertain all pre-conditions prior to placing any orders with Art Craft Display, Inc.***
- ***Art Craft Display reserves the right to use additional High Lifts and/or Fork Lifts to properly install/remove your sign or banner and charge exhibitor accordingly.***
- ***Additional charges will apply if specialty materials are required to complete this order.***
- ***Please check your contract from show management to see if permission is needed for banner hanging prior to placing your order.***
- ***Based on booth location, banner hanging restrictions and or modifications may apply.***

Art Craft Display, Inc. provides Material Handling services and equipment for numerous events throughout the Midwest. Our staff is dedicated to providing you with timely and reasonable handling of all your freight needs.

Inbound Freight Services

- Receipt of prepaid shipments up to 30 days in advance of set-up.
- Please contact our staff if you need to verify your freight arrival.
- Our general warehouse hours are 8:00 am to 4:30 pm Monday through Friday, Eastern Standard Time.
- We normally accept all types of freight in advance with few limitations. Please refer to your specific event information for guidelines.
- All shipments must be properly labeled with event name, dates, location, exhibiting firm name and booth number.
- All shipments must include a bill of lading or delivery slip showing the number of pieces, material description and weight.
- Payment in full of all charges must be made prior to delivery of shipments to your booth.

On-Site Freight Services

- For select events, shipments will be accepted only during designated exhibitor move-in times.
- Please refer to your specific event information for guidelines and availability.
- All shipments must include a bill of lading or delivery slip showing the number of pieces, material description and weight.
- Payment in full of all charges must be made prior to delivery of shipments to your booth.

Outbound Freight Services

- Please have your on-site representative complete and verify outbound shipping information at our service desk.
- Outbound freight will be shipped within two business days after close of the show.
- All shipments must have a completed Freight Handling form.
- After all materials are packed, labeled and ready to ship, you must return the Outbound Shipping Authorization to our service desk.
- You may call your designated carrier for pick-up on-site. However if your designated carrier fails to remove your freight by the final move-out time, your shipment will be rerouted by us at your expense.

Insurance and Security

- We strongly recommend that you insure all materials from the time they leave your firm until they are returned to you after the show. "All-Risk" coverage is suggested.
- Consistent with trade show industry practices, there may be a lapse of time between the delivery of your shipment(s) to your booth and your arrival. The same is true for the outbound phase of the show - the time between your departure and the actual pick-up of your materials. During these times, your materials will be left unattended. We highly recommend that you arrange for a representative to stay with your materials or that you hire security services to safeguard your materials. We will not be responsible for or liable for any loss, damage or disappearance of exhibitors' materials during the above unattended times.
- All materials handled by Art Craft Display, Inc. are subject to the Terms, Conditions and Policies included in your Service Manual.



RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **THIS FORM MUST PRECEDE YOUR SHIPMENT.**
- **A 200 LB. MINIMUM CHARGE WILL APPLY** (excluding envelopes).
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**
- **All freight is subject to re-weigh and you will be billed accordingly.**
- **ALL ORDERS MUST BE PAID IN FULL PRIOR TO DELIVERY OF FREIGHT TO YOUR BOOTH.**

***Credit Card Information
Required with All Orders.***

WHERE TO SHIP

ADVANCED WAREHOUSE	ONSITE SHIPPING
<ul style="list-style-type: none"> • All shipments must be sent labeled as follows: TO: (EXHIBITING FIRM NAME) BOOTH # _____ FOR: (EVENT NAME & DATE) 46100 GRAND RIVER AVE., SUITE B NOVI, MI 48374 	<ul style="list-style-type: none"> • All shipments must be sent labeled as follows: TO: (EXHIBITING FIRM NAME) BOOTH # _____ FOR: (EVENT NAME & DATE) C/O ART CRAFT DISPLAY, INC. 46100 GRAND RIVER AVENUE NOVI, MI 48374
<ul style="list-style-type: none"> • All pieces should be labeled separately. Please use the enclosed shipping labels to expedite your shipment. You may make additional copies as needed. • ABSOLUTELY <u>NO</u> PERISHABLE OR HAZARDOUS MATERIALS 	

RATE SCHEDULE and TABLE	Under 5,000 pounds	5001 - 15,000 pounds	Over 15,000 pounds
INBOUND RATES w/ADVANCED WAREHOUSING	\$.55 per lb.	\$.49 per lb.	\$.44 per lb.
INBOUND RATES ONSITE	\$.42 per lb.	\$.37 per lb.	\$.31 per lb.
OUTBOUND RATES	\$.42 per lb.	\$.37 per lb.	\$.31 per lb.
ENVELOPE RATES	\$27.00 per envelope		

Exhibitor: Please complete this section.

A INBOUND FREIGHT (This completed form must precede your shipment) 1. Receipt of shipments and up to 30 days storage in advance of set-up 2. Delivery of materials to booth 3. Removal of crates and storage of same during show 4. A 200 LB. MINIMUM CHARGE WILL APPLY (excluding envelopes)	ESTIMATED WEIGHT	ESTIMATED AMOUNT
		\$
Special Handling Fees will apply to any single piece of freight that exceeds 4,000 lbs or 84" w x 84" d x 84" h Please call for rates.		
B OUTBOUND FREIGHT 1. Return of crates, at close of the show, to your booth 2. Removal of shipments from booth and reloading same on outgoing carrier 3. A 200 LB. MINIMUM CHARGE WILL APPLY (excluding envelopes)		\$
TOTAL EST. INBOUND FREIGHT HANDLING CHARGES A	\$	TOTAL EST. OUTBOUND FREIGHT HANDLING CHARGES B
		TOTAL ESTIMATED FREIGHT HANDLING CHARGES
		BANDING SERVICES: ____ pcs. @ \$27.00 / piece
		SHRINK WRAP SERVICES: ____ pcs. @ \$27.00 / piece
		ENVELOPES: ____ envelopes @ \$27.00 / envelope

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ADVANCE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

**C/O ART CRAFT DISPLAY, INC.
46100 GRAND RIVER AVE, STE. B
NOVI, MI 48374
1 (248) 380-0843
detroit@artcraftdisplay.com**

EVENT NAME:
Midwest Fire Rescue Expo

LOCATION:
Suburban Collection Showplace July 15, 2020

PIECE # _____ OF _____ TOTAL PIECES

CARRIER: _____

PLEASE LABEL EACH PIECE

DT 2020

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ADVANCE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

**C/O ART CRAFT DISPLAY, INC.
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1 (248) 380-0843
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PIECE # _____ OF _____ TOTAL PIECES

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PLEASE LABEL EACH PIECE

DT 2020

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**ADVANCE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

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DT 2020

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**ADVANCE
FREIGHT**

RUSH

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PLEASE LABEL EACH PIECE

DT 2020

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ONSITE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

**C/O ART CRAFT DISPLAY, INC.
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NOVI, MI 48374
1 (248) 380-0843
detroit@artcraftdisplay.com**

EVENT NAME:

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LOCATION:

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PLEASE LABEL EACH PIECE

DT 2020

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ONSITE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

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Suburban Collection Showplace July 15, 2020

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CARRIER: _____

PLEASE LABEL EACH PIECE

DT 2020

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ONSITE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

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LOCATION:

Suburban Collection Showplace July 15, 2020

PIECE # _____ OF _____ TOTAL PIECES

CARRIER: _____

PLEASE LABEL EACH PIECE

DT 2020

Art Craft
DISPLAY, INC.
A DIVISION OF ART CRAFT SERVICE GROUP

**ONSITE
FREIGHT**

RUSH

TO: _____
(EXHIBITING FIRM NAME) (BOOTH #)

**C/O ART CRAFT DISPLAY, INC.
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LOCATION:

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PIECE # _____ OF _____ TOTAL PIECES

CARRIER: _____

PLEASE LABEL EACH PIECE

DT 2020

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Advance Order Deadline: Seven (7) days prior to first move-in day.**
- **No refunds, exchanges or credits for any booth package items.**
- **All orders must be accompanied by "Contact & Payment Information" form.**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**
- **Availability of this service cannot be guaranteed if not ordered in advance!! Please determine if this service is to be provided as part of your agreement with show management. If not, this form MUST be completed and returned according to conditions herein.**
- **Advance payment of all requested fork lift services (in/out) is required with your order.**

**Credit Card Information
Required with All Orders.**

STANDARD SERVICE

Up to 4,000 pound capacity fork lift with operator for installation, uncrating, unskidding, dismantling, crating, skidding and any special handling of your equipment, machinery or freight, due to size or weight.
FLOOR RATE applies to *any order received within 7 days prior to show or placed on-site.*

ADVANCE

126.58 per hour

FLOOR

159.00 per hour

One hour minimum for move-in and one hour minimum for move-out.
Partial hours, after minimum, prorated to nearest 1/2 hour.

SPECIAL SERVICE

For capacities over 4,000 pounds or if rigging equipment and labor are required, see "Rigging & Heavy-Duty Lift truck" form.

EXHIBITOR: Please complete this section

	TIME	DATE	RATE
MOVE-IN	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
MOVE-OUT	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
	Fork Lift & Operator needed at _____ <input type="checkbox"/> AM <input type="checkbox"/> PM on _____ for _____ hours x \$ _____ per hr. = \$ _____		
<ul style="list-style-type: none"> • Please check-in at Service Desk when ready for service • Always inform us if more than one fork lift is needed. 			TOTAL ESTIMATED FORK LIFT SERVICE \$

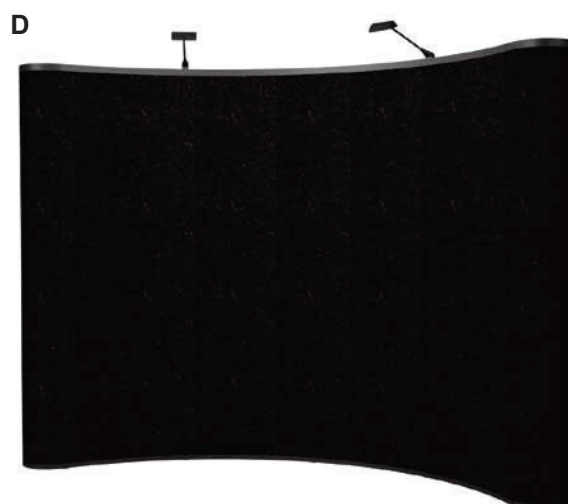
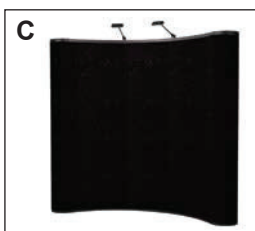
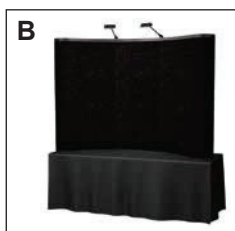
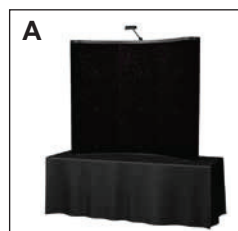
Art Craft Display offers a wide variety of display solutions for your exhibit space. All display items are subject to availability and should be ordered by the advance order deadline. Customers may use their own Velcro®-attachable graphics, or may contact our Sign & Graphics department for pricing and options on custom trade show graphics and banners for use with these display items.

For information on purchasing display products and graphics, please contact Art Craft Display at **800-878-0710 or **signshop@artcraftdisplay.com****

Curved Pop-Up Displays

- A. Item #20650-0005 (6'w x 60"h Tabletop Display)
- B. Item #20650-0010 (8'w x 60"h Tabletop Display)
- C. Item #20650-0015 (8'w x 89"h Floor Display)
includes case counter
- D. Item #20650-0020 (10'w x 89"h Floor Display)
includes case counter

Collapsible curved wall exhibit display unit with black, Velcro®-receptive fabric covering and Halogen light(s).



Folding Panel Tabletop Displays

- A. Item #20650-0075 (48"w x 24"h ShowStyle Folding Display)
- B. Item #20650-0080 (74"w x 36"h ShowMax Folding Display)

Folding panel tabletop exhibit display units with black, Velcro®-receptive fabric covering and halogen light(s). Shown with optional header panel.



A.



B.



Actual rental items may differ from photos shown.
Art Craft Display, Inc. reserves the right to substitute a comparable product.

Telescoping Banner Stands

Item #20670-0005 **Sm. Telescoping Banner Stand** (28"-48"w x 37"-95"h)

Item #20670-0010 **Lg. Telescoping Banner Stand** (52"-95"w x 36"-95"h)

Silver aluminum stand can be used to display single or double-sided banner graphics. Vertical and horizontal poles adjust to varying widths/heights to accommodate custom banner sizes. Banners attach to frame using pole pockets along the top and bottom edges.

If providing your own banner, make certain that pole pockets will allow a pole diameter of 1.5".

Banners not included. Please contact us to order banners for use with these stands.



Hanging Banner Frames

Item #: 20670-0035 **6'wide, 3-sided Hanging Banner Frame w/ harness**

Item #: 20670-0040 **8'wide, 3-sided Hanging Banner Frame w/ harness**

Item #: 20670-0045 **10'wide, 3-sided Hanging Banner Frame w/ harness**

Item #: 20670-0050 **6'wide, 4-sided Hanging Banner Frame w/ harness**

Item #: 20670-0055 **8'wide, 4-sided Hanging Banner Frame w/ harness**

Item #: 20670-0060 **10'wide, 4-sided Hanging Banner Frame w/ harness**

All hanging banner frames accommodate banners of varying heights. Banners attach to frames using pole pockets along the top and bottom edges. If providing your own banners, make certain that pole pockets will allow a pole diameter of 1.5". Harness included.

Rigging labor must be ordered in advance.

Banners not included. Please contact us to order banners for use with these stands.



- Please check your contract from show management to see if permission is needed for banner hanging prior to placing your order.
- Based on booth location, banner hanging restrictions and or modifications may apply.

Optional Display & Banner Stand Accessories

Extra Halogen Light

Item #20650-0025

Halogen display light with bulb and power cord.
For use with pop-up displays



Clamp-On Light Fixture

Item #20670-0080

Halogen display light fixture with C-clamp.
For use with Telescoping banner stands.



Available in silver only. Color shown for illustrative purposes only.

Actual rental items may differ from photos shown.
Art Craft Display, Inc. reserves the right to substitute a comparable product.

RETURN TO: 46100 Grand River Ave., Ste. B • Novi, MI 48374 • (248) 380-0843 • Fax (248) 380-0848 • detroit@artcraftdisplay.com

SHOW NAME Midwest Fire Rescue Expo	LOCATION Suburban Collection Showplace	SHOW DATE July 15, 2020
COMPANY	BOOTH #	BOOTH SIZE _____ X _____
AUTHORIZED CONTACT SIGNATURE	AUTHORIZED CONTACT - PLEASE PRINT	DATE

- **Order Deadline: Fourteen (14) days prior to first move-in day.**
- **All display items subject to availability and 50% re-stocking fee if order is cancelled within 14 days prior to first move-in day.**
- **No refunds, exchanges or credits for any booth package items.**
- **All orders must be accompanied by "Contact & Payment Information" form**
- **All orders are subject to the enclosed Terms, Conditions and Policies.**

**Credit Card Information
Required with All Orders.**

NON-TAXABLE DISPLAY RENTAL ITEMS

Prices shown are for display hardware only. Graphic panels must be ordered separately. Please contact our Sign & Graphics department.

POP-UP DISPLAYS				
<i>All pop-up displays and accessories include material handling fees, show-site installation / dismantle, light(s) and black, Velcro-receptive fabric covering</i>				
QTY.	ITEM NUMBER	DESCRIPTION	ADVANCE	AMOUNT
	20650-0005	A. 6' wide Curved Tabletop Pop-Up Display (60" tall)	337.97	
	20650-0010	B. 8' wide Curved Tabletop Pop-Up Display (60" tall)	377.11	
	20650-0015	C. 8' wide Curved Floor Pop-Up Display (89" tall) - includes case-to-counter conversion kit	598.96	
	20650-0020	D. 10' wide Curved Floor Pop-Up Display (89" tall) - includes case-to-counter conversion kit	638.10	
FOLDING PANEL TABLETOP DISPLAYS				
<i>All folding tabletop displays include material handling fees, show-site installation / dismantle, light(s) and black, Velcro-receptive fabric covering</i>				
	20650-0075	A. 48" w x 24" h ShowStyle Folding Display	106.09	
	20650-0080	B. 74" w x 36" h ShowMax Folding Display	213.21	
FREESTANDING BANNER STANDS				
<i>Freestanding Banner Stands must be checked-out at the on-site service desk</i>				
	20670-0005	Small Telescoping Freestanding Banner Stand (28"-48" w x 37"-95" h) Attachment method: Pole pocket	74.75	
	20670-0010	Large Telescoping Freestanding Banner Stand (52"-95" w x 36"-95" h) Attachment method: Pole pocket	84.88	
HANGING BANNER FRAMES				
<i>Harness included. Rigging labor must be ordered in advance.</i>				
<i>Note: Please check your contract from show management to see if permission is needed for banner hanging prior to placing your order.</i>				
<i>Based on booth location, banner hanging restrictions and or modifications may apply</i>				
	20670-0035	6' wide, 3-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	92.65	
	20670-0040	8' wide, 3-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	103.09	
	20670-0045	10' wide, 3-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	114.18	
	20670-0050	6' wide, 4-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	107.01	
	20670-0055	8' wide, 4-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	123.97	
	20670-0060	10' wide, 4-sided Hanging Banner Frame w/ Harness (Variable banner height) Attachment method: Pole pocket	131.80	
OPTIONAL DISPLAY & BANNER STAND ACCESSORIES / UPGRADES				
	20670-0080	Clamp-on Halogen Light - for use with Telescoping banner stands	41.81	
	20650-0025	Extra Halogen Display Light Fixture w/ Bulb - for use with Pop-Up displays	41.81	

TOTAL NON-TAXABLE DISPLAY ITEMS \$

To order graphics for all the above displays and banner stands, contact our Sign & Graphics department at 800.878.0710 or signshop@artcraftdisplay.com

Terms, Conditions and Policies page one

CONTRACTUAL AGREEMENT

The Terms, Conditions and Policies set forth below become a part of the contractual agreement between Art Craft Display, Inc. (ART CRAFT) and You, the Exhibitor. Acceptance of said terms, conditions and policies will be construed when any of the following conditions are met:

- WHEN ANY SERVICE, PAYMENT OR ORDER FORM IS SIGNED AND RETURNED TO ART CRAFT; **OR**
- WHEN ANY SERVICE OR EQUIPMENT ORDER IS PLACED BY AN EXHIBITOR WITH ART CRAFT; **OR**
- WHEN ANY WORK IS PERFORMED ON BEHALF OF EXHIBITOR, BY LABOR SECURED THROUGH ART CRAFT.

CONTRACTUAL TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH ART CRAFT. TERMS, CONDITIONS AND POLICIES MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH ART CRAFT.

DEFINITIONS

The name "Art Craft Display, Inc." (ART CRAFT) shall be construed within the meaning of this contract as ART CRAFT, and their employees, officers, directors, agents and assigns, affiliated companies and related entities including but not limited to any subcontractors ART CRAFT may appoint. The term "Exhibitor" shall be construed within the meaning of this contract as YOU and/or the EXHIBITOR and/or SHIPPER, and/or its employees, agents, representatives, and/or any Exhibitor Appointed Contractor (E.A.C.) for all purposes and circumstances, notwithstanding anything contained herein to the contrary.

PAYMENT TERMS

1. RENTAL OF EQUIPMENT: The rental furnishings are the property of ART CRAFT and are rented to YOU subject to this contract for rental charges except where specifically identified as a sale. All ART CRAFT rentals include delivery, installation and removal from EXHIBITOR'S booth. If YOU fail to leave the equipment or furnishings in your booth at the close of the show, ART CRAFT, to enforce its property ownership of the equipment or furnishings and to protect its interest under this contract, may retake the equipment or furnishings at any time and to do so may enter your property, and YOU hereby waive any right of action against ART CRAFT for such entry and retaking. In addition, YOU acknowledge that the failure to relinquish rented equipment or furnishings within the contracted time and the sale or concealment of rented equipment or furnishings are prohibited, and that such action may constitute a crime. ART CRAFT may notify the authorities and take other action, including the filing of criminal complaints, subjecting YOU to prosecution. Equipment or furnishings will be picked up at your booth at the close of the show. If YOU leave early, please notify our Service Desk.

2. EXECUTION OF SERVICES: Labor costs are included as part of the specified rental equipment fees (unless otherwise noted).

3. PAYMENT POLICY: Payment in full of rental and service charges must accompany your orders, and be received by ART CRAFT by the appropriate deadlines to qualify for advance rates. All payments must be in U.S. funds and all checks must be drawn on a U.S. bank. Orders received without payment, orders received after deadline dates, or orders placed at the show will be charged floor rates. Purchase orders are not considered payment. **All orders must be paid in full prior to delivery of equipment or execution of services.**

4. CHARGES AND PAYMENTS: YOU are responsible for rental and service charges from the time the equipment or furnishings are rented until the close of the show and other charges hereunder. The equipment or furnishings are to be clean and in good condition at the close of the show. If the rental fees are charged to someone other than the EXHIBITOR, the Renter therefore represents that he/she is an E.A.C. of the EXHIBITOR and has the right to charge this rental; the EXHIBITOR nevertheless will remain liable for any charges and for all other obligations. If EXHIBITOR is exempt from payment of sales tax, ART CRAFT requires an exemption certificate for the State in which the services are to be used. ART CRAFT reserves the right to charge EXHIBITOR for the difference between the EXHIBITOR'S estimate of charges and the actual charges incurred by EXHIBITOR, or for any charges that ART CRAFT may be obligated to pay on behalf of EXHIBITOR, including without limitation, any shipping charges.

5. CANCELLATION POLICY FOR ANY CANCELLED ORDERS AND/OR CANCELLED EVENTS:

- a. Cancellations more than 30 days before the first move-in day will be subject to a 10% administrative fee on all items and services ordered, with the exception of (d) below.
- b. Cancellations within 30 days of the first move-in day will be subject to a 50% administrative fee on all items and services ordered, with the exception of (d) below.
- c. Cancellations within 48 hours of the first move-in day will not be eligible for a refund for any items or services ordered.
- d. At any date of cancellation, Exhibitor will be invoiced in full for any orders in which costs have been incurred by Art Craft Display for any purchases and/or work undertaken to fulfill the order. This includes, but is not limited to, orders for signs, banners, displays, SEG fabrics, custom shelves or countertops, premium carpet and freight received.

6. COLLECTION: YOU agree to pay all costs of collection by ART CRAFT of any amounts due hereunder, including actual attorney's fees. YOU further agree that, in the event any action arising out of or related to the Agreement between YOU and ART CRAFT, and ART CRAFT prevails, YOU shall pay ART CRAFT its actual attorney's fees and other costs incurred as a result of or in connection with such action. To the extent state law limits the recoverability of attorney's fees, ART CRAFT shall be entitled to recover its fees up to the maximum amount by state law.

7. JURISDICTION: The Agreement is governed by the laws of the state where the ART CRAFT branch pertinent to the transaction is situated. Any action arising out of or related to the Agreement shall be brought, at ART CRAFT's discretion, either in a court with jurisdiction over the county in which the pertinent ART CRAFT branch is situated, in the county in which the project for which the goods are to be used is located, or in a court or before an arbitration panel where an action between ART CRAFT and a third party is pending which concerns the subject matter of the Agreement. To the extent allowed by law, YOU waive your right to a trial by jury in any action brought upon, or by reason of, the Agreement.

EQUIPMENT: GENERAL CONDITIONS AND POLICIES

1. EQUIPMENT AVAILABILITY AND POSSESSION: Ordering early saves you time and money. Availability of equipment on the show floor cannot be guaranteed. Possession of unverified or unpaid equipment shall result in a) confiscation of equipment, or b) payment of full rental charges (at floor rate) upon demand.

2. RESPONSIBILITY FOR EQUIPMENT OR FURNISHINGS: From the time the equipment or furnishings are rented, YOU are responsible for it. If the equipment or furnishings are lost, stolen or damaged under any circumstances while rented, regardless of fault, YOU shall be responsible for all charges, including labor costs, to replace or repair the equipment or furnishings.

3. USE OF RENTAL EQUIPMENT OR FURNISHINGS: YOU agree that the equipment or furnishings will be used only for the purpose for which they were manufactured and intended. Subleasing or improper use is prohibited.

4. RESPONSIBILITY FOR USE: YOU are responsible for the use of the rented equipment or furnishings. YOU assume all risks inherent in the operation and use of the equipment or furnishings. YOU agree to assume the entire responsibility for the defense of, and to pay, indemnify and hold ART CRAFT harmless from, and hereby release ART CRAFT from, any and all claims for damages to property or bodily injury (including death) resulting from the use, operation or possession of the equipment or furnishings, whether or not it is claimed or found that such damage or injury resulted from the defective condition of the equipment or furnishings or from any cause. YOU agree that no warranties, express or implied, have been made in connection with this rental. In the event of any dispute between EXHIBITOR and ART CRAFT relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to ART CRAFT for its services, as an offset against the amount of any alleged loss or damage. Any claim against ART CRAFT shall be considered a separate transaction, and shall be resolved on its own merits.

5. EQUIPMENT OR FURNISHINGS FAILURE: In the event any rented equipment or furnishings should become unsafe or damaged, or ceases to be in good working order, YOU will discontinue use so as to prevent further damage to the equipment or injury or damage to persons or property. It is the EXHIBITOR'S responsibility to advise ART CRAFT personnel of any problem with any order. Upon notification, ART CRAFT shall make a reasonable effort to replace or repair such equipment or furnishings provided it has personnel or equipment or furnishings available; however ART CRAFT shall not be responsible for damages or injury including consequential damages resulting from failure or any defect of the rental equipment or furnishings.

6. COLOR SELECTIONS: Indicate color where applicable. Choices not indicated by EXHIBITOR will be selected by ART CRAFT to coordinate with show colors. ART CRAFT reserves the right to select or change colors based upon availability.

LABOR: GENERAL CONDITIONS AND POLICIES

1. WORK RULES: Show Management and/or EXHIBITORS are not required to use Art Craft Display, Inc. (ART CRAFT) labor for loading/unloading, delivery/removal or installation/dismantle of any equipment, literature, etc. that they choose to handle themselves. In most cases, 4-wheel stock carts will be available on site for your use. Drayage and material handling equipment charges may apply depending on your agreement with show management regarding those services. Although the utmost care will be exercised, ART CRAFT is not responsible for resulting damage or loss from improper packing, concealed damage, theft or any other cause.

2. PERSONNEL CONDITIONS: ART CRAFT has been selected by show management as the official labor provider for this event. ART CRAFT provides all necessary labor from its own designated labor pool for execution of said services.

All prices are based entirely upon labor services provided only by the ART CRAFT designated labor pool. If any labor services are provided or required by outside labor groups, whether by request, demand, coercion or circumstance, Show Management shall be responsible for all costs incurred directly to the outside labor groups; excluding some labor requests from EXHIBITORS which are normally the EXHIBITOR'S responsibility for payment as outlined herein. Also, if Show Management secures use of outside labor, Show Management and their EXHIBITORS agree jointly and/or separately to indemnify and hold harmless ART CRAFT and their agents for all claims of disruption of service, delays or any cause of action which is beyond the direct control of ART CRAFT. This and all orders are accepted subject to these conditions. Additional personnel or equipment may be used, if the supervisor deems such is necessary to safely complete the installation and/or dismantling of exhibit and will be charged accordingly.

3. LABOR PROVIDED UNDER THE SUPERVISION OF ART CRAFT:

- A. RESPONSIBILITIES:** ART CRAFT shall be responsible for the performance of labor provided under this option. ART CRAFT cannot assume responsibility for any acts of, or loss to, persons, parties and/or other contracting firms not under ART CRAFT's direct supervision and control. In no event shall ART CRAFT be liable for loss or damage caused by delay in labor beginning work when EXHIBITOR requests labor to begin later than the start of the working day. ART CRAFT shall not be responsible for loss, delay or damage due to strike, lockouts, and/or work stoppages, or other causes beyond ART CRAFT's reasonable control.
- B. INDEMNIFICATION:** ART CRAFT agrees to indemnify, hold harmless, and defend EXHIBITOR from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to ART CRAFT employees, or property damage arising out of work performed by labor provided by and supervised by ART CRAFT, except when EXHIBITOR exercises direction and/or control over the work being performed.

4. LABOR PROVIDED UNDER THE SUPERVISION OF EXHIBITOR:

- A. RESPONSIBILITIES:** EXHIBITOR shall be responsible for the performance of labor provided under this section. It is the responsibility of EXHIBITOR to supervise labor secured through ART CRAFT in a reasonable manner as to prevent bodily injury and/or property damage and also to direct them to work in a manner that is in compliance with ART CRAFT Safe Work Rules and/or Federal, State, County and Local ordinances, rules and/or regulations, including but not limited to Show or Facility Management Rules and/or Regulations. It is the responsibility of EXHIBITOR to check in with the Service Desk to pick up labor, and to return to the Service Desk to release labor when the work is completed.
- B. INDEMNIFICATION:** EXHIBITOR agrees to indemnify, hold harmless, and defend ART CRAFT from and against any and all demands, claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) for bodily injury, including any injury to ART CRAFT employees, and/or property damage arising out of work performed by labor provided by ART CRAFT but supervised by EXHIBITOR. Further, EXHIBITOR'S indemnification of ART CRAFT includes any and all violations of Federal, State, County or Local ordinances, "Show regulations and/or Rules" as published and/or set forth by Facility or Show Management, and/or directing labor provided by ART CRAFT to work in a manner that violates any of the above rules, regulations, and/or ordinances.

Terms, Conditions and Policies page two

MATERIAL HANDLING: GENERAL CONDITIONS AND POLICIES

CONTRACTUAL AGREEMENT

The Terms, Conditions and Policies set forth below become a part of the contractual agreement between Art Craft Display, Inc. (ART CRAFT) and You, the Exhibitor. Acceptance of said terms, conditions and policies will be construed when any of the following conditions are met:

- WHEN EXHIBITOR'S MATERIALS ARE DELIVERED TO ART CRAFT OR TO THE SHOW SITE FOR WHICH ART CRAFT IS THE OFFICIAL SHOW CONTRACTOR; **OR**
- WHEN ANY SERVICE, PAYMENT OR ORDER FORM IS SIGNED AND RETURNED TO ART CRAFT; **OR**
- WHEN ANY SERVICE OR EQUIPMENT ORDER IS PLACED BY AN EXHIBITOR WITH ART CRAFT; **OR**
- WHEN ANY WORK IS PERFORMED ON BEHALF OF EXHIBITOR, BY LABOR SECURED THROUGH ART CRAFT.

CONTRACTUAL TERMS DEPEND ON THE NATURE OF SERVICES SECURED BY EXHIBITOR THROUGH ART CRAFT. TERMS, CONDITIONS AND POLICIES MAY VARY FOR EACH TYPE OF SERVICE ORDERED THROUGH ART CRAFT.

DEFINITIONS

The term "Material Handling" shall be construed within the meaning of this contract as MATERIAL HANDLING and/or MATERIALS and/or FREIGHT HANDLING and/or FREIGHT and/or DRAYAGE for all purposes and circumstances, notwithstanding anything contained herein to the contrary.

1. CHARGES AND PAYMENTS : Payment in full of all drayage charges must be made prior to delivery of equipment or execution of services, in **US Funds only**. All drayage charges from ART CRAFT are separate from any carrier charges you may incur. Under no circumstance will ART CRAFT be responsible for any freight carrier charges. Late shipment charges may apply for shipments requiring special delivery arrangements. Additional charges will be made on any shipments if they require RECRATING, PALLETING, BANDING or SPECIAL HANDLING. Special handling is defined as, but not limited to, shipments received or loaded out that cannot be unloaded/reloaded at the dock; or packed in such a way that would require additional handling and/or special equipment to unload/reload (i.e. double-decking, un-stacking, side door unloading/reloading, ground unloading/reloading).

2. TYPES OF FREIGHT: ART CRAFT reserves the right, at EXHIBITOR'S expense, to refuse or re-route the following types of freight; hazardous materials, perishable materials, and any freight considered oversize or overweight by definition of ART CRAFT. Any additional expenses incurred by ART CRAFT to handle the above freight items will be charged to the EXHIBITOR.

3. PACKAGING AND CRATES: ART CRAFT shall not be responsible for damage to loose, uncrated materials, pad-wrapped or shrink-wrapped materials, glass breakage, concealed damage, carpets in bags or poly, or materials improperly packed. In addition, ART CRAFT shall not be responsible for crates and packages which are unsuitable for handling, in poor condition, or have prior damage. Crates and packages should be of a design to adequately protect contents for handling by forklift and similar means.

4. INBOUND SHIPMENT: Shipments will be received with **PREPAID** carrier charges only. Collect shipments will be refused. Standard shipping hours are M-F 8am to 4:30pm EST. All inbound shipments are required to have a bill of lading or delivery slip which includes the number of pieces, material description, weight and clearly marked with exhibiting firm name and booth number. Copies of these documents should be mailed to us in advance. Shipments received without required paperwork will be delivered to your booth without guarantee of piece count. Consistent with trade show industry practices, there may be a lapse of time between the delivery of shipment(s) to your booth and your arrival, and **during such time the materials will be left unattended**. ART CRAFT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, THEFT, OR DISAPPEARANCE OF EXHIBITOR'S MATERIALS AFTER MATERIALS HAVE BEEN DELIVERED TO EXHIBITOR'S BOOTH AT SHOW SITE. ART CRAFT highly recommends contracting security services from Facility or Show Management. Due to policy changes beyond our control, that have been implemented by any Commercial Freight and Courier Services regarding signatory acceptance/acknowledge of receipt of shipments by Art Craft Display, Inc., Art Craft Display will no longer recognize nor address any claim of receipt of goods purely by proof of signature as provided by these outside Commercial Services. Furthermore, Art Craft Display will not be responsible for any financial claim arising, wholly or in part, from any claim by the Exhibitor (you) or by a Commercial Freight and Courier Service that any shipment was accepted by signature of an Art Craft Display authorized representative and/or by evidence provided solely by the Commercial Freight and Courier Service or by the Exhibitor (you) and when purported shipment is not in possession of Art Craft Display.

5. EMPTY CONTAINERS: Empty container labels are available at our service desk. Affixing labels to the containers is the sole responsibility of EXHIBITOR. All previous labels must be removed or obliterated. ART CRAFT assumes no responsibility for: Error in the above procedures; Removal of containers with old empty labels and without ART CRAFT labels; or improper information on empty labels. ART CRAFT WILL NOT BE LIABLE FOR LOSS OR DAMAGE TO CRATES AND CONTAINERS AND/OR THEIR CONTENTS DUE TO INCLEMENT WEATHER, OR ANY OTHER CAUSE, WHILE SAID ITEMS ARE IN EMPTY CONTAINER STORAGE.

6. OUTBOUND SHIPMENT: All outbound shipments will be sent **COLLECT OR BILLED TO THIRD PARTY BY EXHIBITOR**. Consistent with trade show industry practices, there may be a lapse of time between the completion of packing and the actual pickup of materials from the booths for loading onto a carrier and **during such time the materials will be left unattended**. ART CRAFT WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY LOSS, DAMAGE, THEFT, OR DISAPPEARANCE OF EXHIBITOR'S MATERIALS BEFORE MATERIALS HAVE BEEN PICKED UP FOR RELOADING AT THE CONCLUSION OF THE EVENT. ART CRAFT highly recommends contracting security services from Facility or Show Management. All Outbound Shipping Authorizations submitted to ART CRAFT by EXHIBITOR will be checked at the time of pickup from the booth and corrections will be made where discrepancies exist between the quantities of items listed by EXHIBITOR and the actual count of such items in the booth at the time of pick-up. If the EXHIBITOR designated carrier fails to remove your freight by the final move-out time, your shipments will be rerouted by ART CRAFT at your expense. ART CRAFT reserves the right to HOLD outbound freight until payment of all drayage invoices is satisfied.

7. ABANDONED FREIGHT: ART CRAFT will remove only our equipment and items, which are consigned to us per written authorization, by the exhibiting firm(s) and Facility or Show Management (i.e. freight). Any other items left behind by exhibiting firms or Show Management, and not authorized for removal by us, shall be deemed "abandoned", and Facility Management will be notified in writing. Reasonable effort will be made to contact known owners of abandoned items; however, ART CRAFT will not be responsible for any loss, damage, delay, disappearance or liability whatsoever regarding freight deemed abandoned.

8. ART CRAFT'S RESPONSIBILITY: ART CRAFT shall be responsible for only those services provided directly by ART CRAFT. ART CRAFT assumes no responsibility for any persons, parties, or other contracting firm not under ART CRAFT's direct supervision and control. ART CRAFT shall not be responsible for loss, delay, or damage due to strike, lockouts, work stoppages, natural elements, vandalism, acts of God, civil disturbances, power failure, explosion, acts of terrorism or war, other causes beyond ART CRAFT's reasonable control, concealed damage, nor for ordinary wear & tear in the handling of materials.

9. ART CRAFT'S LIMITS OF LIABILITY:

A. CLAIMS FOR LOSS: Claims for loss or damage must be filed within nine (9) months after the delivery of the property, except that claims for failure to make delivery must be filed within nine (9) months after a reasonable time for delivery has lapsed. In no event shall a suit or action be brought against ART CRAFT more than two (2) years and one day from the day when written notice is given by ART CRAFT to EXHIBITOR that the claim is disallowed. Receipt of shipment by consignee or the consignee's agent without written notification or damage or loss will be prima facie evidence that the shipment was delivered in good condition.

1. PAYMENT FOR SERVICES MAY NOT BE WITHHELD: In the event of any dispute between the EXHIBITOR and ART CRAFT relative to any loss, damage, or claim, such EXHIBITOR shall not be entitled to and shall not withhold payment, or any partial payment, due to ART CRAFT for its services, as an offset against the amount of any alleged loss or damage.

2. MAXIMUM RECOVERY: If found liable for any loss, ART CRAFT's sole and exclusive remedy is limited to \$.50 per pound per article with a maximum liability of \$100.00 per item, or \$1,500.00 per shipment, whichever is less. When a declaration is made, liability shall in no event exceed the declared value of the shipment. **DECLARED VALUE AMOUNTS APPLY ONLY TO THE AIR SHIPMENT OF MATERIALS, AND NOT TO ANY OTHER SERVICES PROVIDED BY ART CRAFT INCLUDING, WITHOUT LIMITATION, MATERIAL HANDLING SERVICES.**

3. BREACH OF CONTRACT OR NEGLIGENCE: ART CRAFT's LIABILITY SHALL BE LIMITED TO ANY LOSS OR DAMAGE WHICH RESULTS SOLELY FROM ART CRAFT's NEGLIGENCE IN THE ACTUAL PHYSICAL HANDLING OF THE ITEMS COMPRISING EXHIBITOR'S SHIPMENT OR WHICH RESULTS FROM BREACH OF CONTRACT AND NOT FOR ANY OTHER TYPE OF LOSS OR DAMAGE. In no event shall ART CRAFT be liable to the EXHIBITOR or to any other party for special, collateral, exemplary, indirect, incidental or consequential damages, whether such damages occur either prior to or subsequent to, or are alleged as a result of tortious conduct, failure of the equipment or services of ART CRAFT or breach of any of the provisions of this agreement regardless of the form of action, whether in contract or in tort, including strict liability and negligence, even if ART CRAFT has been advised or has notice of the possibility of such damages, or for any damages caused by EXHIBITOR'S failure to perform EXHIBITOR'S responsibilities. Such excluded damages include but are not limited to: loss of profits, loss of use or interruption of business, or other consequential or indirect economic loss.

B. DECLARED VALUE: Declared value is available only on AIR SHIPMENT. The value per pound for applying valuation charges shall be determined by dividing the shipper's declared value for carriage by the actual weight of the shipment.

1. GROUND SHIPMENTS: No declared value is available for ground shipments. If the shipper declares a value, they must ship by Air.

2. DOMESTIC & INTERNATIONAL AIR SHIPMENTS: When the shipper declares a value that exceeds \$.50 per pound per article with a maximum liability of \$100.00 per item, or \$1,500.00 per shipment, whichever is greater, an additional charge of \$0.85 per \$100.00 of excess valuation or fraction thereof, subject to a minimum charge of \$3.25 per shipment, will be assessed on the declared value.

3. EXTRAORDINARY VALUE: Notwithstanding the above limitations, all shipments, domestic and international, containing the following items of extraordinary value are limited to a maximum declared value of \$500.00.

- a. Artworks and objects of art, namely original paintings, drawing, etchings, watercolors, tapestries or sculptures.
- b. Clocks, jewelry, including costume jewelry, furs, and fur trimmed clothing.
- c. Personal effect, including without limitation papers and documents.

4. LIABILITY: Liability for damage to shipments containing glass shall be limited to \$50.00. Shipments with a declared value exceeding \$50.00 will not be accepted. If inadvertently accepted, liability will be limited to \$50.00. Glass shipments include, without limitations: windshields, plate glass, ceramics, chinaware and light bulbs.

5. MAXIMUM VALUES: Any declared value in excess of the maximums allowed herein is null and void, and the acceptance by us for carriage of any shipment with a declared value in excess of the allowed maximums does not constitute a waiver of these maximums.

C. INDEMNIFICATION: EXHIBITOR agrees to indemnify, forever hold harmless and defend ART CRAFT from and against any and all demands, claims, causes of action, fines, penalties, damages (including consequential) liabilities, judgments, and expenses (including but not limited to reasonable attorneys' fees and investigation costs) on account of personal injury, death, or damage to or loss of property or profits arising out of, contributed to or by and of the following:

- EXHIBITOR'S negligent supervision of any labor secured through ART CRAFT, or the negligent supervision of such labor by any of EXHIBITOR'S employees, agents, representatives, customers, invitees and/or any exhibitor appointed contractor (EAC).
- EXHIBITOR'S negligence, willful misconduct, or deliberate act, or the negligence, willful misconduct, or deliberate act of EXHIBITOR'S employees, agents, representative, customers, invitees and/or any Exhibitor Appointed Contractor (EAC) at the show or exposition to which this contract relates.
- EXHIBITOR'S violation of Federal, State, County or Local ordinances or the violation of Show or Facility Regulations and/or Rules as published and set forth by Facility and/or Show Management.
- EXHIBITOR'S inclusion of illegal substances, hazardous materials or waste in any shipments placed with ART CRAFT and for the violation of the representations and warranties made regarding hazardous materials within this Agreement.

10. INSURANCE: ART CRAFT is not an insurer nor provides insurance. Insurance for EXHIBITOR materials, shall be obtained by EXHIBITOR in amounts and for perils determined by EXHIBITOR. EXHIBITOR agrees to provide ART CRAFT with a release of subrogation to the extent of any insurance settlement received.

11. COLLECTION: YOU agree to pay all costs of collection by ART CRAFT of any amounts due hereunder, including actual attorney's fees. YOU further agree that, in the event any action arising out of or related to the Agreement between YOU and ART CRAFT, and ART CRAFT prevails, YOU shall pay ART CRAFT its actual attorney's fees and other costs incurred as a result of or in connection with such action. To the extent state law limits the recoverability of attorney's fees, ART CRAFT shall be entitled to recover its fees up to the maximum amount by state law.






12. JURISDICTION: The Agreement is governed by the laws of the state where the ART CRAFT branch pertinent to the transaction is situated. Any action arising out of or related to the Agreement shall be brought, at ART CRAFT's discretion, either in a court with jurisdiction over the county in which the pertinent ART CRAFT branch is situated, in the county in which the project for which the goods are to be used is located, or in a court or before an arbitration panel where an action between ART CRAFT and a third party is pending which concerns the subject matter of the Agreement. To the extent allowed by law, YOU waive your right to a trial by jury in any action brought upon, or by reason of, the Agreement.

13. EXHIBITOR ACCEPTANCE OF ART CRAFT TERMS, CONDITIONS AND POLICIES: EXHIBITOR, as a material part of the consideration to ART CRAFT for equipment rental, provision of labor, material handling and transportation services waives and releases all claims against ART CRAFT, its employees, agents, officers, and directors with respect to all matters for which ART CRAFT has disclaimed liability pursuant to the provisions of this contract. The EXHIBITOR acknowledges that he or she has read this agreement, understands it and agrees to be bound by its terms, and further agrees that it is the complete and exclusive agreement between the parties. The invalidity or enforceability of any provision hereof shall not affect, modify, or impair the validity and enforceability of all other provisions herein.

DESKTOPS		Intel Pentium IV 3.0ghz, 1g/40g, DVD, 3 USB Ports Windows XP Pro
		Intel Core 2 Duo 3.0ghz, 2g/160g/DVD-CDRW 4 USB Ports, Ethernet Port, Windows 7 Pro
LAPTOPS		Intel i5 2.53ghz, 4g/250g/DVD 14.1" Wide Screen, 3 USB ports, SD Media Slot, Ethernet Port , WIFI, Windows 7 Pro
		Intel i7 2.3ghz, 8g/500g/DVD-CDRW 15.4" Wide Screen, 256mb Video Ram, 3 USB ports, SD Media Slot, Ethernet Port , WIFI, Windows 7 Pro
DISPLAYS		17" & 19" LCD Monitor, Max Resolution 1024x768 4:3 Ratio, VGA Connection
		20" LCD Monitor, Max Resolution 1680x1050 16:9 Ratio, VGA, DVI-D Connection
		24" LCD Monitor, Max Resolution 1920x1080 16:9 Ratio, VGA, HDMI Connection
		32" LCD/LED Monitor, 1920x1080p 16:9 Ratio, VGA, HDMI Composite, Component, Audio Ports & Speakers

DISPLAYS CONT.		40" LED SMART Monitor, 1920x1080p 16:9 Ratio, 120hz, HDMI & Audio Ports, Speakers
		47" LCD Monitor, 1920x1080p 16:9 Ratio, 120hz, VGA, Composite, Component, HDMI & Audio Ports, Speakers
		50" LED Monitor, 1920x1080p 16:9 Ratio, 120hz, VGA, Composite, Component, HDMI & Audio Ports, Speakers
		55" LCD/LED Monitor, 1920x1080p 16:9 Ratio, 120hz, VGA, Composite, Component, HDMI & Audio Ports, Speakers
		70" LED SMART Monitor, 1920x1080p 16:9 Ratio, 120hz, VGA, Composite, Component, HDMI & Audio Ports, Speakers
		80" LED SMART Monitor, 1920x1080p 16:9 Ratio, 120hz, VGA, Composite, Component, HDMI & Audio Ports, Speakers
TOUCHSCREENS		23" LCD Touchsmart PC, Intel CI 2.3ghz, 4g/1tb, DVD, Ethernet, WIFI, Keyboard, Mouse, Speakers Max Resolution 1920x1080p, 16:9 Ratio

DISPLAY ACCESSORIES		6Ft. Dual Post Floor Stand option for displays
		Wall mount option for displays
		Accessory shelf option for dual post stands
PRINTERS		HP Laserjet 4240n 40ppm, USB, Ethernet, Par. Connections
		HP Laserjet 2025n 20ppm Color, 20ppm B&W USB, Ethernet Connections
		HP 4345 Multi Function/Copy Machine, B&W 45ppm, USB, Ethernet Connection
		HP 4370 Multi Function/Copy Machine, Color 30ppm, USB, Ethernet Connection

MISC. CONT.		DVD HD and Blu-Ray Players
		LCD Projector 2200 – 3000 Lumens
		Tripod Screens 6ft & 8ft
		Wireless MIC and Powered Speaker
		Wired MIC and Powered Speaker

Complete Computer Rentals, Inc.

35137 Goetz, Suite B Sterling Heights, MI 48312

PH: (800) 699-1227 Fax: (586) 268-7583

sales@completecomputerrentals.com

SHOW NAME _____

RENTAL RATES ARE FOR ENTIRE SHOW AND INCLUDE SUPPORT

	QTY	EQUIPMENT	SHOW RATE	Total
LAPTOPS		I5 2.53GHZ, 4G/250G HD, DVD-CDRW, WIN 7	170.00	
		I7 2.6ghz, 32G/1TB HD, WIN 10 1080p HD	295.00	
DISPLAYS		20" 16:9 or 24" 1920x 1080p HD w/HDMI, VGA (circle one)	130.00 or 200.00	
		32" 1920x 1080p HD w/HDMI, VGA & speakers	275.00	
		40" 1920x 1080p HD SMART w/HDMI & speakers	475.00	
		42" 1920x 1080p HD w/HDMI, VGA & speakers	510.00	
		43" 4K 2160p UHD SMART w/HDMI & speakers	595.00	
		47" 1920x 1080p HD w/HDMI, VGA & speakers	575.00	
		50" 1920x 1080p HD w/HDMI, VGA & speakers	625.00	
		55" 1920x 1080p HD w/HDMI, VGA & speakers	710.00	
		55" 4K 2160p UHD SMART w/HDMI & speakers	800.00	
		65" 1920x 1080p HD SMART W/HDMI, VGA & speakers	850.00	
		65" 4K 2160p UHD SMART w/HDMI & speakers	950.00	
		70" 1920x 1080p HD SMART w/HDMI, VGA & speakers	925.00	
		80" 1920x 1080p HD SMART w/HDMI, VGA & speakers	1650.00	
		86" 4K 2160p UHD SMART w/HDMI & speakers	2495.00	
		TOUCHSCREENS		
		23" or 32" TOUCHSCREEN 1920x 1080p HD (circle one)	300.00 or 695.00	
		55" or 65" TOUCHSCREEN 1920x 1080p HD (circle one)	1050.00 1250.00	
		DISPLAY ACCESSORIES		
		FLOOR STAND 6' dual post <i>rented with our display</i>	90.00	
		POLE SLEEVE (black)	45.00	
		WALL MOUNT <i>rented with our display</i>	85.00	
		ACCESSORY SHELF FOR FLOOR STAND	35.00	
		6' UNIVERSAL FLOOR STAND <i>rented without our display</i>	250.00	
PRINTERS		HP 601n BLACK & WHITE LASER	140.00	
		HP 2025n COLOR LASER	275.00	
MISC.		MEDIA PLAYER 1080p (SD/USB ports)	50.00	
		HD DVD PLAYER or BLU-RAY PLAYER (circle one)	30.00 or 75.00	
		POWERED SPEAKER w/wired MIC or w/wireless MIC	150.00 or 300.00	
PLEASE CALL FOR ITEMS NOT LISTED! A 20% surcharge applies to orders placed within 72 hours of delivery. No credits will be issued after delivery, or attempted delivery of equipment. No refunds on orders cancelled within five days of delivery.			6% Sales Tax	
			Delivery/Setup/Pickup	175.00
			TOTAL	

EXHIBITOR INFORMATION:

Ordered by: _____

Company Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Fax: _____

Email Address: _____

PAYMENT INFORMATION (Payment required prior to delivery)

VISA _____ MC _____ AMEX _____ SECURITY CODE _____

Card Number: _____ Exp. _____

Cardholder Name: _____

Signature: _____

SHOW INFORMATION:

Show Contact: _____

Cell Number: _____

Booth Number: _____

Delivery Date: _____

Delivery Time: 9-11am 11-1pm
1-3pm 3-5pm

Exhibitor must be present in booth to accept delivery or additional fees will apply.

Pickup Date: _____

Pickup Time: _____

Exhibitor responsible for equipment until pickup.

BOCO Enterprises, Inc. Utility Order Form

46100 Grand River Avenue, Novi MI 48374 * Phone: 248-348-5600 * Fax: 248-380-3005
Email your order form to: dthomas@suburbanshowplace.com or tfreytag@suburbanshowplace.com
You may also order all services online at www.suburbancollectionshowplace.com

Name of Show: _____ Date of Show: _____ Booth # _____

Company Name: _____ Contact Name: _____

Address: _____ City, State, Zip: _____

Email Address (please print clearly): _____

Phone: _____ Ext: _____ Fax: _____

Form of Payment: ☐ Cash ☐ Check ☐ Visa/MasterCard ☐ American Express ☐ Discover

Check/Credit Card Number: _____ Expiration: _____

If paying by credit card, please place authorization signature here: _____

Please make checks payable to: BOCO Enterprises, Inc. * No refunds five days prior to show.

Rates quoted include bringing of service to the exhibit booth. All wiring of electrical work on exhibitor displays are charged on time and material basis. Tagging of equipment for proper voltage, phase, connections, etc. is exhibitor's responsibility. Exhibitors using sensitive electronic equipment should provide their own power conditioning. BOCO Enterprises and/or Suburban Collection Showplace are not responsible for voltage or frequency variances.
FULL PAYMENT must accompany order to receive advance rate. NO EXPECTATIONS! Advanced ordering deadline: Five (5) days prior to first move-in day. All orders received after deadline or on-site are subject to the floor rate. **Any orders requiring collection during or after the show are subject to the floor rate, including declined credit cards.** Prices subject to change at discretion of BOCO Enterprises only.

Requirements	120 V – Single Phase			208 V – Single Phase			208 V- Three Phase			480 V – Three Phase		
	Qty	Advance	Floor	Qty	Advance	Floor	Qty	Advance	Floor	Qty	Advance	Floor
Lighting outlet 120 volts 60 cycle outlet up to 2000 watts		\$85	\$125									
30 amp					\$170	\$250		\$200	\$285		\$625	\$950
40 amp					\$240	\$340		\$275	\$410			
50 amp					\$245	\$345		\$285	\$425			
60 amp					\$390	\$445		\$505	\$560		\$750	\$1050
100 amp					\$595	\$835		\$685	\$950		\$1200	\$1200
150 amp					\$775	\$1050		\$895	\$1160			
200 amp					\$1170	\$1260		\$1370	\$1460			

Exhibitor Booth Cleaning	Phone Services	QTY	Phone Services	Advance	Floor
For your convenience, we offer an individual booth cleaning service. This is an optional service that will not be provided without the return of this form as well as advanced payment.	All credit card machines, lap tops, fax machines, etc must be programmed to dial "9" for all outgoing calls. Data transmission capabilities are limited and exhibitors should inquire if there are questions concerning the compatibility of any equipment with BOCO Enterprises, Inc. phone system. Customers are responsible for all local and long distance charges made on phone lines from move-in through move-out of show. Billing for all additional charges will be at a later date.		Telephone services – outgoing calls	\$150	\$175
One Time Cleaning (Optional) Carpets vacuumed or floor swept, wastebaskets emptied, tables wiped. One time service provided the night before the first open show day only.			Telephone services – incoming and outgoing calls	\$175	\$200
Total booth sq. ft. x .15 X show days = _____			Internet – See separate order form <i>*All internet services provided ON-SITE by Spectrum. Service is accessed through web browser (wireless or hardwire) & paid for by credit card. The service is \$20.00/day with additional charges for IT support.</i>		
Nightly cleaning services (Optional) Carpet vacuumed or floor swept, wastebaskets emptied, tables wiped. Service is provided nightly, after show closing. Service commences on the final night of move in and ends the night before closing of the show.					
Total booth sq. ft. x .11 X one (1) show day = _____					

WATER/DRAIN/AIR/GAS - Water service is 3/8" poly pipe with shut off. Any required connections are the responsibility of the exhibitor. Drains are provided via pump. Power outlet in booth is required for drain but may be connected with other equipment. If draining any tub or unit, a small amount of excess water will remain. Exhibitors should use caution when moving units in the building.

Qty	Service	Advance	Floor
	Water	\$200	\$225
	Drain	\$250	\$275
	Air**	\$325	\$375
** Compressed air connection ½ inch			
Gas	Contact BOCO Enterprises, Inc. directly at 248-348-5600 extension 205 for pricing and connection information.		
Labor	\$50.00 per hour straight time \$75.00 per hour overtime		

PAYMENT TOTALS

Electrical Services	\$
Cleaning Services	\$
Phone Services	\$
Water/Drain Services	\$
Gas/Air Services	\$
GRAND TOTAL	\$

BOCO Enterprises, Inc. Utility Order Form

46100 Grand River Avenue, Novi MI 48374

Phone: 248-348-5600 * Fax: 248-380-3005

Dear Showplace Exhibitor,

We would like to take this opportunity to welcome your company to the Suburban Collection Showplace. We ask your cooperation so we do not have any exhibitor experiencing any problems during the show.

In order to expedite a smooth and proper operational show, please fill out your service requirement order form and return it immediately. Full payment must accompany order to receive advance rate. No exceptions! Payment in full must be rendered prior to opening of the show. Advance order deadline: Five (5) working days prior to the first move in day. All orders received after deadline or on-site are subject to the floor rate. Any orders requiring collection during or after the show are subject to the floor rate including declined credit cards.

We accept Visa, MasterCard, American Express, Discover and checks as payment. Cancellations made 7-14 days prior to show will be refunded at a rate of 50%. Orders cancelled later than seven days prior to show will result in forfeiture of deposit.

To prevent circuit overloads, exhibitors are not allowed to add wattage to existing outlet. We also ask that no exhibitors share drops amongst themselves. Outlets will be dropped in one location in booth, unless floor plan is submitted with order and payment. If more than one booth area is on order form please attach an additional sheet with layout and booth number for each booth.

For safety purposes, all connections larger than 30AMP must be hard wired. All motors must have a magnetic starter or manual disconnect switch. Wiring and electrical connections to motors or equipment will be billed on a labor and material basis. All customer supplied scatter boxes require at least 30' of cord sized properly for feed for field connection.

Electrical usage will be metered at the beginning of the show and additional charges, for amounts over the original order will be applied at the floor rate at that time.

If it is necessary to change the amount of power drops for your booth after installation, floor rates will apply and no credit will be issued for prior payment. All orders must be paid for in full prior to electrical installation.

Billing for all additional charges will be made at a later date. Customer is responsible for all charges made on phone lines from move in through move out of show.

Materials and labor for 24 hour power or 240V is a 50% addition to total bill. Labor is billed at \$50.00 per hour straight time and \$75.00 overtime. For additional needs not listed on this form, call our office for availability and pricing.

Thank you and we hope you enjoy the show!

Suburban Collection Showplace Management

**PLEASE MAKE CHECKS PAYABLE TO: BOCO ENTERPRISES
PLEASE REMIT TOP COPY TO BOCO ENTERPRISES
BOTTOM COPY IS CUSTOMER COPY**

Electrical Requirements

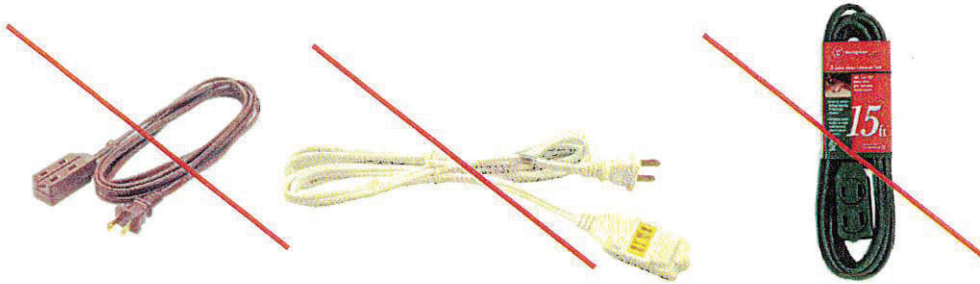
Since this is an indoor venue, we have stricter electrical requirements that need to be followed. The Fire Marshall does come around at the start of each show and checks every booth to ensure that these are followed. Please look over this information below so that you can make sure that your booth is up to fire code. We will have to charge if we need to come around and fix your electrical set up due to the Fire Marshall concerns.

Per the rules, here are the electrical requirements:

Exhibitors must follow these electrical rules:

1. No extension cords allowed on the ground in foot traffic areas or under carpet
2. Extension Cords without a ground are not permitted
3. All cords must have 3 prongs and may not be damaged
4. Fusible cord strips (type used with computers) must be used in any multi plug situation
5. No cube taps are allowed.
6. Any display that uses water must have a G.F.I.

These types of electrical extension cords below are NOT allowed. All extension cords MUST have 3 prongs.



Outdoor rated extension cords are a good way to determine if a cord is acceptable. Also, computer type power strips are recommended and encouraged to plug many items into the end of the extension cords. You can also use extension cords with multiple plugs built in.



Thank you for your cooperation on this matter!!

BoCo Enterprises Internet and Connectivity Form

Phone: (248) 348-5600 – Fax: (248) 380-3005 – Email: tfreytag@suburbanshowplace.com

Event Name: _____ Event Start Date: / / _____ Event End Date: / / _____ Booth/Room #: _____ On-Site Contact: _____ Cell #: _____ Email Address: _____	Company Name: _____ Billing Name: _____ Billing Address: _____ Billing Address: _____ City: _____ State: _____ Zip: _____ Country: _____ Phone #: _____
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ALL SERVICES FOR TECHNICAL SUPPORT AND LEVELS OF CONNECTIVITY LISTED BELOW ARE SUBJECT TO AVAILABILITY.

ALL CONNECTIONS LISTED ARE INTENDED FOR ONE DEVICE ONLY AND NO SPLITTERS, ROUTERS, OR OTHER WIRELESS DEVICES ARE ALLOWED WITHOUT WRITTEN CONSENT FROM BoCo ENTERPRISES

BASIC INTERNET SERVICE

Wireless is available via access through the splash page when onsite, log on and follow instructions for services starting at \$20/day. Basic Internet Access is intended for the limited purses of checking e-mail, basic social networking, and simple web browsing. It is intended for **ONE** device ONLY. It is not intended for large file transfers, establishment of networks or connection of multiple computers and is

NOT INTENDED FOR SECURE CREDIT CARD PROCESSING.

WIRELESS CONNECTIVITY – ONE DEVICE ONLY

Bandwidth (Shared)	Quantity	Advance	Floor	Total
Up to 1.5 Mbps		\$ 250	\$ 300	
Up to 5 Mbps		\$ 300	\$ 375	
Up to 10 Mbps		\$ 400	\$ 500	

INTERNET VIA HARDLINE**

Shared Bandwidth Hardline

Up to 1.5 Mbps	One drop for up to 3 devices*	\$ 335	\$ 385	
Up to 5 Mbps	One drop for up to 5 devices*	\$ 435	\$ 510	
Up to 10 Mbps	One drop for up to 10 devices*	\$ 535	\$ 635	

*A rental switch is **required** for multiple connections.

Dedicated Bandwidth Hardline

1.5 Mbps One drop for up to 3 devices (includes 1 public IP and 1 router)	\$ 800	\$ 850	
5 Mbps One drop for up to 5 devices (includes 1 public IP and 1 router)	\$ 1,000	\$ 1,075	
10 Mbps One drop for up to 10 devices (includes 1 public IP and 1 router)	\$ 1,200	\$ 1,300	

With the purchase of dedicated bandwidth, routers and switches are provided, NO unauthorized routers or outside devices are allowed.

The user must obtain **ONE HOUR MINIMUM of technical support to assist in the configuration and connection of the user's device(s).

GREATER BANDWIDTHS (HIGHER THAN 10MB) ARE AVAILABLE BEYOND THOSE LISTED

Additional Products and Services	Quantity	Advance	Floor	Total
Additional public IP Address		\$ 150	\$ 200	
Patch Cables- Up to 50'		\$ 100	\$ 150	
Switch Rental		\$ 50	\$ 75	
Router		\$ 100 and up	\$ 150 and up	
Labor/Floor work		N/A	\$ 99/hr	

**INTEGRATED OR BUILT IN EQUIPMENT—PLEASE COMPLETE THE “EXHIBITOR INTERNET INFORMATION FORM” ON PAGE 2
CONTACT TERRI FREYTAG FOR PRICING**

Internal Use Only

SUBTOTAL:	
GRAND TOTAL:	

By signing below Customer accepts the BoCo Enterprises Terms and Conditions (page 3)

<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Customer—Print Authorized Name <div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> BoCo Enterprises—Print Authorized Name	<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Customer—Authorized Signature <div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> BoCo Enterprises—Authorized Signature	<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Date <div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Date
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Payment Type: Please select one. Credit card payments appear as “BoCo Enterprises” on monthly statements.

☐ **Check** Payable to: **BoCo Enterprises** Mail to: **ATTN: Terri Freytag, BoCo Enterprises, 46100 Grand River, Novi, MI 48374**

By signing this Agreement, Customer agrees that BoCo Enterprises may store Customer's credit card information and Customer hereby authorizes BoCo Enterprises to use Customer's credit card information for future orders which are signed by an authorized representative of Customer. No order is complete until both parties have signed.

☐ **Credit Card** ☐ **Amex** ☐ **MC** ☐ **Visa** **Credit Card #:** _____ **Ex. Date:** _____ **Security Code:** _____

<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Card Holder Name (print)	<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Card Holder Name (signature)	<div style="border: 1px solid black; height: 20px; margin-bottom: 5px;"></div> Date
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BoCo ENTERPRISES
TERMS & CONDITIONS FOR TECHNOLOGY SERVICES
BoCo Enterprises-Suburban Collection Showplace

1. **BoCo ENTERPRISES INTERNET/DATA SERVICES:**
 - A. Due to the nature of the Internet, **BoCo Enterprises cannot guarantee any level of performance or accessibility beyond our gateway.**
 - B. **Internet speeds are best effort and not guaranteed.**
 - C. BoCo does not guarantee the safety or security of equipment, software, or proprietary information connected to or carried over services installed by BoCo and/or its sub-contractors.
2. **BoCo PROVIDES LIMITED FIREWALL SECURITY AND NO ANTI-VIRUS PROTECTION ON OUR NETWORK.** CUSTOMER IS RESPONSIBLE FOR PROVIDING THEIR OWN FIREWALL SECURITY AND ANTI-VIRUS SOFTWARE.

BoCo is not responsible in any way for damage to equipment or software, loss of proprietary information or network delays or interruptions caused by unauthorized security breaches or intrusions.

Customer may be held liable for any damages to equipment, software, or proprietary information, or any damages due to network delays, interruptions, troubleshooting, and/or repair if the origin of a security breach or intrusion is determined to have originated from their device. BoCo strongly advises every customer to take proper measures to protect their own equipment and software.
3. **CUSTOMER INTERNET/DATA RESPONSIBILITIES:**
 - A. **BoCo REQUIRES THAT UPDATED AND CURRENT ANTI-VIRUS PROTECTION BE INSTALLED ON EVERY DEVICE CONNECTED TO THE BoCo NETWORK.**
 - B. AT NO TIME will a client power up any wireless device not provided by BoCo without prior authorization.
 - C. AT NO TIME, while connected to the BoCo network, will the client use/run their own DHCP server.
 - D. Customer must provide a list of all required connections including exact location (exhibit booth number, meeting room number, etc.) and type of device being connected (switch, router, hub, PC, etc.)
 - E. Any customer device that is determined to be causing interference with the normal operation of the BoCo network must, at BoCo's request, be immediately disabled or disconnected from the network.
 - F. Customer must provide equipment that is properly configured and equipped. In the event that BoCo configures any of Customer's hardware and/or software so that the Customer may use the Services, such configuration shall be undertaken with reasonable care and in keeping with standard industry practices. Under no circumstances shall BoCo be liable to Customer for any damage caused by such configurations, and BoCo makes no representation or warranty that any such configured hardware or software shall be in fact be compatible with the Services or returned to its original condition or configuration at any time. Any re-configuration of Customer's hardware and/or software shall be undertaken by the Customer at its sole risk and expense.
 - G. **Internet user** has full, unrestricted access to the Internet. Matters considered improper, offensive, or even unlawful by groups or individuals are not the responsibility of BoCo.
 - H. **Customer is responsible** for the proper configuration of customer provided equipment and software for Internet services, etc. Customer is responsible for all services outside of basic Internet connectivity including e-mail, VPN, FTP, web services, etc.
4. **OTHER REQUIREMENTS** over and above what is listed on this form should be attached and returned to the Suburban Collection Showplace.
5. **INDEMNIFICATION AND LIMITATION:** BoCo's obligations under this Agreement are subject to limitation, and BoCo and/or its subcontractors shall not be liable for delays, failure to perform, or destruction or malfunction of the equipment and service, or any consequences of the above, caused, occasioned or due to fire, flood, water, the elements, labor requisition, shortages, utility curtailment, power failure, explosions, civil government requisition, shortages of equipment or supplies, unavailability of transportation, acts of omissions of anyone other than BoCo, its representatives, agents, subcontractors, or employees, or any other cause beyond BoCo's reasonable control. In no event shall BoCo be liable to the customer or to any other party for special, collateral, exemplary, indirect, incidental or consequential damages. Such excluded damages include, but are not limited to loss of profits, loss of use or interruption for business, or there consequential or indirect economic loss. Customer/user hereby indemnifies BoCo harmless from any and all liability, damages, or costs arising from the providing of these services or equipment.
6. **SHARING PROHIBITED:** These connective services are to be provided by and are not to be shared with other customers. Any customer sharing communication services without written authorization from BoCo will be charged for that service and standard rates on a complete second Service Order Form. All additional charges will be billed to the authorized credit card at the close of the event.
7. **BoCo EXCLUSIVITY:** Only BoCo Personnel are authorized to modify system wiring and cable. All material and equipment furnished for this service contract shall remain property of BoCo.
8. **EQUIPMENT COMPLIANCE REQUIREMENT** must comply with FCC regulations and be configured to operate with "dial 9" service. BoCo reserves the right to limit use of outside communication devices, including wireless devices.
9. **CHARGES SUBJECT TO CHANGE:** Prices for labor, equipment and services are based upon current wage rates and are subject to change without notice. Rates quoted for all connections cover only bringing one service to the event space in the most convenient manner and do not include connection of customer owned equipment.
10. **EQUIPMENT PROCEDURES:**
 - A. **Customer is responsible** for returning all equipment issued by or rented from BoCo in good condition to the BoCo Personnel or by making arrangements through the assigned Event Coordinator for the return or rented/issued equipment.
 - B. Lost, stolen, or damaged equipment will be charged to customer's authorized credit card at prevailing rates.
11. **PAYMENTS & REFUNDS:**
 - A. **Payment in full** is required before service can be connected, once ordered there are no refunds for services. The "Payment Options" section on the Service Order Form must be completed on every service order. By providing an authorized signature on the front of this form, you authorize BoCo to charge the amount due as pre-payment for services ordered, as well as any charges incurred for additional services ordered during the event, to the authorized credit card.